Security in a Borderless World

Finding Unknown Risks, 0-day
Threats and Measurable Enforcement

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Session Overview

- Online Risk Overview
- Marketing Risks
 - Trademark Abuse, Lead Diversion, Partner/Agent/
 Affiliate Compliance
- Security, Trust & Safety Risks
 - Account Hijacking, Malware, Phishing,
 Malvertisements
- Specific Examples



Overview

Today's attacks exploit vulnerabilities in brands, marketing programs and online business relationships





Online Threats

Target organizations across 3 vectors

Brand – Attach to it or use as vehicle

Customer – exploit the customer or identity

Extended Enterprise – the weakest link: Vendors, Partners, Infrastructure



Staying under the radar

Less risky to "bad guys" and generates significant monthly income

Difficult to prove

- Requires "Big Picture" to make the case
- Seemingly Unconnected: High Frequency, Low Impact Risks

Civil policy violations vs. Criminal Inexpensive to Operate

- Automated, cookie-cutter



Layers of Complexity

In most cases, US companies fund fraud by purchasing data from the bad guys through a series of middlemen who also benefit

- Traffic Generators : Source of new users daily
- Buyers: Monetization Sources
- Specialization: Outsourcing lowers the bar



Organizations Suffer

Stuck in Fire-Fighting Mode

 Operational and Enforcement Costs Increase

 Revolving Door due to Lack of Attribution "who are they?"



The Extended Enterprise

"The related companies, customers, suppliers, service providers, marketing partners and other organizations with which your organization relies on to conduct business."



Extended Enterprise Examples

The Systems and Partners you can't live without.....

- Cloud Providers such as Salesforce, Amazon
- Key Services: Ex. Payroll
- Hosted Web Applications
- Marketing Applications: Web Ads, 3rd Party Email Systems
- Web 2.0 Services
 - LinkedIn, Facebook, Twitter



Brand Examples

Paid Search Violations

 Trademark Infringement to aide Lead Diversion

Partner Compliance / Misleading Statements



Paid Search Enforcement

Your brand is leveraged

to drive targeted,

brand-conscious traffic

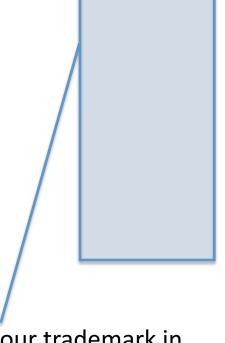
through

advertisements, blogs

and search results.

COMPANY SPECIFC
CONTENT REMOVED

Unauthorized advertisers use <u>your trademark</u> in ad copy to lure visitors to their website.

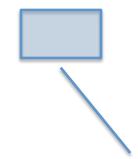




Lead Aggregators

Customers are misled to believe that the website has an official relationship with your business.

COMPANY SPECIFC CONTENT REMOVED



Your trademark is used within the website to build user confidence and trust.



Anyone Can Use Your Trademark

Your brand provides credibility to otherwise suspect websites.

COMPANY SPECIFC CONTENT REMOVED

Fine print on this page attempts to explain how they will save you 50% on nationwide insurance. This site replaces "nationwide" with any insurance company the user places in the search on the preceding page.



The Bottom Line

It's up to you, the trademark owner, to police the use and abuse of your trademarks across the web.

COMPANY SPECIFC
CONTENT REMOVED



Social Media

- Social Media represents a new source of traffic
- Better Targeting = better conversions

COMPANY SPECIFC CONTENT REMOVED



Purpose of the Tweet

Paid Ads Running on low quality website

A form of web spam

Your Trademark and AD BUDGET provides the monetization

COMPANY SPECIFC
CONTENT REMOVED



Partner Compliance

- False or Misleading Statements
- Using Prizes or Incentives
- Kickbacks
- Territory issues for example offering a service in another state



Card Affiliates

Online Partners

Debit Cards should not be marketed as Credit

Instant Approval Credit Cards
Are sometimes marketed as
cash advances

Many Affiliate sell customer information several times = identity theft



Traffic Sources

Search is the single largest traffic source followed by social media





Funnel to Capture Users

Example

This Funnel is True for **Good** And **Bad** Traffic.

It is also accurate for different schemes:

Phish, Malware, Lead Diversion, Affiliate Fraud.... **Engage User**

Make Offer

Click?

\$

1M Impressions

1% have interest

10% Click

1,000 targets

Branded Content is the most effective lure to attract users



Recommendations

- Do you have Policies and Procedures in place?
- Monitor High Traffic Areas: Search, Social
- Develop a scored whitelist of authorized partners
- Understand the financial mechanics of your organization, how can someone make \$ off your brand
- Develop countermeasures which increase attackers costs, lower your enforcement costs



Badware

Application acts deceptively or irreversibly.

Application engages in potentially objectionable behavior without:

First, prominently disclosing to the user that it will engage in such behavior, in clear and non-technical language, and then, obtaining the user's affirmative consent to that aspect of the application. [1]



Badware Problem

Malware such as Zeus variants and other coordinated scams are costing Financial Institutions over 1B Annually

FIs calculate losses @ US 5-15M each month

Financial Institutions are the main target of web based malware



Current Approach is Reactive

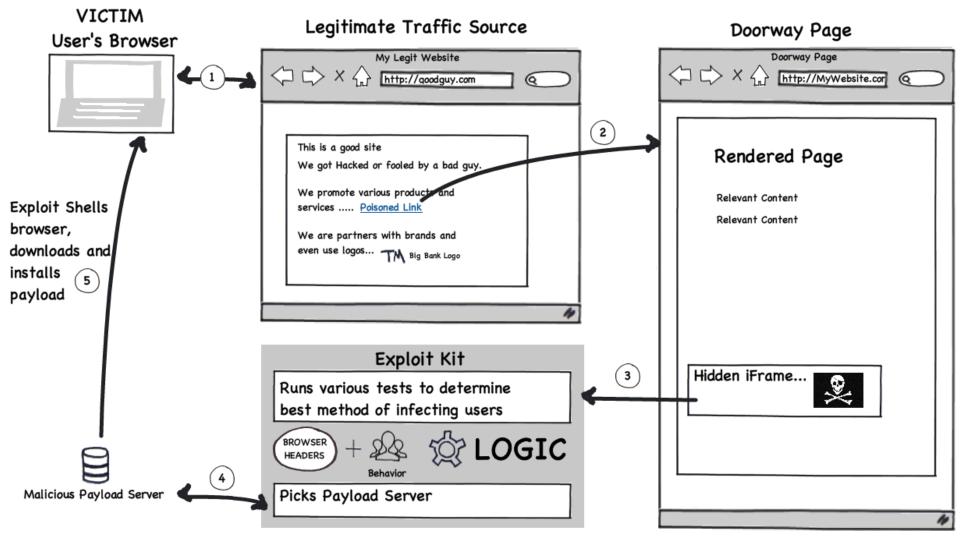
Malware-based phishing is realized in the form of complaints and losses

Prevention is a difficult problem...

- Legit Partners are Hacked or Fooled by Bad Guys
- Gathering data at Internet Scale across various web properties
- Revolving Door due to lack of attack attribution
- "Fire Fighting mode" takes attention away from big picture



Malware-Based Phishing Overview



How it happens...

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Infected:



Infection Point

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Paid Search: (company) loan

• COMPANY SPECIFC CONTENT REMOVED

- Page 1 on Google!!!
- Possibly a coordinated Adwords Attack
- \$11.49 Cost Per Click!
- Scareware

Infected: Fake AV Install

COMPANY SPECIFC CONTENT REMOVED





Infected: voraceproductions.com

- Use of redirects through 2 infected hosts
- 2nd infected host acts as the hackers ad server?
- new-av-scannerr.com is the scareware host

Sequence	URL	Response Code
1	http://new-av-scannerr.com/snp1/?vih=%3DHQx2zTuNTI0LjE5NS4yOSZwaWQ9NDE3JnRpbWU9MTI2MTU0OA0NaA%3DM	-
•	http://voraceproductions.com/	301
•	http://brazildiscounttours.com/?pid=417&sid=0e4d68	302
•	http://new-av-scannerr.com/snp1/img/style.css	200
•	http://new-av-scannerr.com/snp1/img/002.gif	200
•	http://new-av-scannerr.com/snp1/img/006.gif	200
•	http://new-av-scannerr.com/snp1/img/008.gif	200
•	http://new-av-scannerr.com/snp1/img/009.gif	200
•	http://new-av-scannerr.com/snp1/img/011.gif	200

Scope Overview

Brand	Brand X
Test run timeframe	10 days
Start date	2010-02-22
End date	2010-03-05
Candidate pages	63,377,746
Total pages picked for analysis	148,543
Malicious sites containing BofA brand with *reach	740
% of Malicious sites	0.5%
Unique Malware resources/URIs (out of the 740) *Without reach = 14,577	353
Unique Malware hosts (out of the 740)	172

Top 10 Distribution Concepts

X routing number 97 bank X loan 79 bank X home loans 39 X privacy guard 30 bank X car loan 29 bank X interest rates 27 X logins 24 bank X routing number 23	++ concept	incidentCount
	bank X loan bank X home loans X privacy guard bank X car loan bank X interest rates X logins	79 39 30 29 27 24

Calculating Impact & Defining Metrics

Develop your Malware Weather Report....

Research the groups targeting you.

Calculate users exposed or infected.

Distinguish targeted attacks from untargeted.

Store the hosts/exploits/kits forensically for follow on investigation.

Develop metrics to help decide when and what actions to take.



Malvertisements



Malvertisements

Malvertising (from "malicious advertising") is the use of online advertising to spread malware

Because advertising content can be inserted into high-profile reputable websites, malvertising provides malefactors an opportunity to "push" their attacks at cautious web users who would not normally visit unknown external URLs, by exploting the reputation of the website and the allegedly advertised brands to convince them that they are visiting legitimate advertisements.



Why Worry?

Malvertisements expose vulnerabilities in critical infrastructure

Ability to run Malvertisements lowers the bar for Bad Guys

- Step 1: Buy Oday exploit code.
- Step 2: Buy Botnet/malware in underground forum
- Step 3: Buy Malvertisements. Distribute Malware.
- Step 4: Profit.



Malvertisements Status

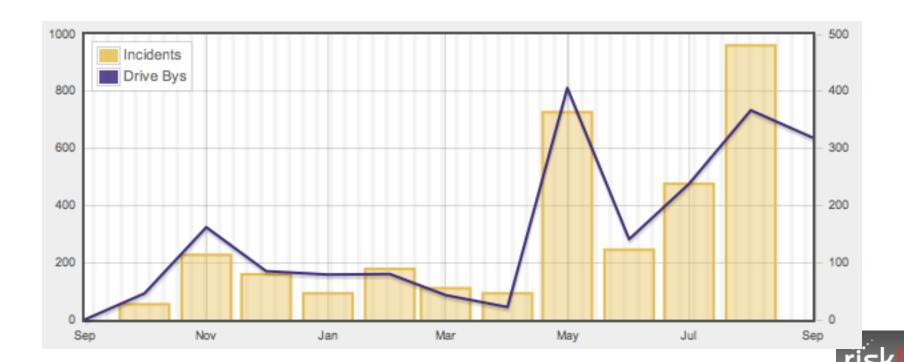
Ad Networks generally argue their networks are "clean". Networks have little reason to publicize them. Therefore.....

- Metrics are Lacking this is similar to Data Breach Events prior to legislation (CA SB 1386)
- Publishers find out via customer complaints (similar to Phishing)
- Malvertisements don't happen often, this doesn't mean we don't have a major problem
- Bad Guy success is measured differently from our idea of success –
 metrics expose their business model

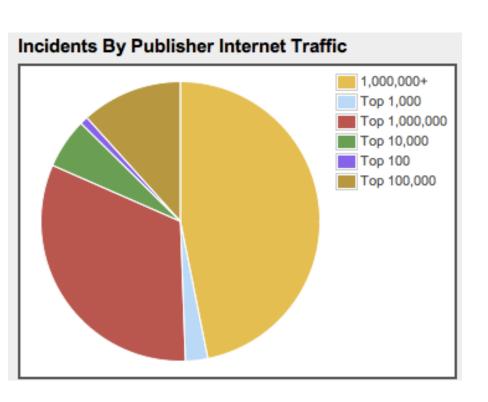


Overall Trends

Malvertisement Statistics Total Unique Publishing Ad Unique Blacklisted Unique Unique Delivering Ad Incidents **Publishers** Networks Networks Hosts 109 4036 1142 119 1098



Publisher Size



Majority of incidents occur on smaller publisher sites

- 46% of incidents are small pubs >1M Rank
- 32% are top 1M
- 2.58% are top 1000
- .93% are top 100



But... Big and Small Publishers Impacted

Publisher	Rank	Publisher	Rank
PhotoBucket	24	Ezlaptop.com	445,506
Huffington Post	32	Thepetrescue.com	417,966
Digg	62	leechers.info	346,826
Wikia	88	Zippyshare.com	325,469
Accuweather	148	Searchreel.com	297,864
FoxSports	192	glamsham.com	238,705
Last.fm	250	sushidating.com	221,251
MensHealth	581	Celebwebnews.com	150,000

Typical Publisher Profile

Ad Publisher: dailyradar.com

Publisher Details

Domain: dailyradar.com

Category: Unknown

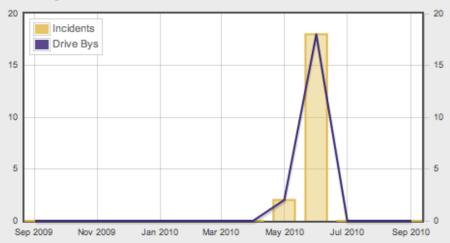
Alexa Traffic Rank: Top 10,000 (3,922)

Quantcast Traffic Rank: Top 10,000 (2,452)

Incident Summary

Range	Publishing Ad Networks	Delivering Ad Networks	Pages	Incidents	Drive Bys
Last Month	-	-	-	-	-
Last 3 Months	-	-	-	-	-
Last Year	1	1	13	20	20
Overall	1	1	13	20	20

Monthly Incident Volume



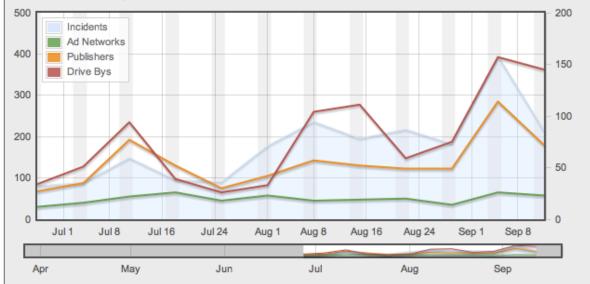
Most Recent Incidents

	Date ▼	Publishing Ad	Delivering Ad	Drive	Page
		Network	Network	Ву	
0	2010-06-06	Doubleclick	Doubleclick	true	/story/the_skeptic_trailers_and_video_clips_on_yahoo_movies/
0	2010-06-06	Doubleclick	Doubleclick	true	/story/the-twilight-saga-david-slade-s-note-to-the-fans/
0	2010-06-06	Doubleclick	Doubleclick	true	/story/the-twilight-saga-david-slade-s-note-to-the-fans/
0	2010-06-06	Doubleclick	Doubleclick	true	1
0	2010-06-06	Doubleclick	Doubleclick	true	1
0	2010-06-05	Doubleclick	Doubleclick	true	1
0	2010-06-05	Doubleclick	Doubleclick	true	1
0	2010-06-05	Doubleclick	Doubleclick	true	1
0	2010-06-05	Doubleclick	Doubleclick	true	1
0	2010-06-04	Doubleclick	Doubleclick	true	/video/kiss-bei-rock-am-ring-2010/

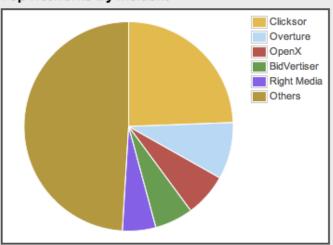
Ad Networks Summary

Networks	Incidents	Drive Bys
2,391	3,992	2,300

Incident Trending by Week



Top Networks By Incident



Detail

	Name	Example Host	Hosts	Reach ▼	Publishers	Drive Bys	Incidents	Publishing	Delivering
					Infected				
0	Clicksor	clicksor.com	1	2,505,556	314 🚅	811	1,099 🛹	1,067	1,018
0	Doubleclick	doubleclick.com	3	83,547	85 🖊	147 🗼	226	225 🛹	186 🛹
0	Dealtime	stat.dealtime.com	1	35,294	5 🖊	0	29 📉	29 📉	8 🔼
0	Appnexus	adnxs.com	1	32,143	2	6	8	8	4
0	Cltomedia	cltomedia.info	1	19,598	2 🌙	4	63 🚅	63 🚅	59 🚅
1	Atdmt	atdmt.com	1	10,714	2	2	3	0	3
0	Msn	ads.eu.msn.com	7	6,742	1	2	2	0	2



Ad Network: Clicksor

Organization Details

Name: Clicksor

Publishers Tested: N/A

Abuse Email: -

Locations: -

Incident Summary

Range	Publishers	Incidents	Drive Bys
Last Month	294	824	633
Last 3 Months	300	849	658
Last Year	303	855	659
Overall	303	855	659

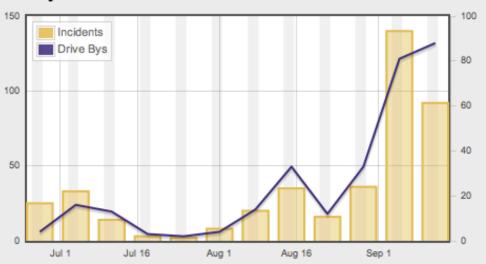
Tracking Hosts - 1 Found

	Host	Incidents	Drive Bys
1	clicksor.com	823	627

Most Recent Incidents

	Date ▼	Host	Publisher	Drive By
1	2010-09-16	clicksor.com	neurosoftware.ro	true
0	2010-09-16	clicksor.com	dlarena.com	true
0	2010-09-16	clicksor.com	onlinenigeria.com	true
0	2010-09-16	clicksor.com	onlinenigeria.com	true
1	2010-09-15	clicksor.com	downloadconvertvideo.com	true
1	2010-09-15	clicksor.com	downloadconvertvideo.com	true
0	2010-09-15	clicksor.com	downloadconvertvideo.com	true

Weekly Incident Volume



Publishers Affected - More than 15 Found

	Domain	Alexa	Quantcast	Incidents ▼	Drive Bys	
		Rank	Rank			
1	bikinimodels.co.cc	-	953,310	42	42	
1	fulldownload.mu	-	305,597	30	30	
①	magazine-models.co.cc	-	990,004	27	27	
1	bikinisswimsuit.co.cc	-	-	21	21	
1	gadis-models.co.cc	-	-	16	16	
1	esurecarinsurance.blogspot.com	-	-	15	14	
①	netne.net	34,043	136,348	14	14	
1	thedownloadforum.com	870,930	-	14	14	
①	xtreemhost.com	14,874	560,013	13	13	
(1)	indomedia.us	-	-	12	12	

Ad Network: Doubleclick

Organization Details

Name: Doubleclick

Publishers Tested: N/A

Abuse Email: -

Locations: -

Incident Summary

Range	Publishers	Incidents	Drive Bys
Last Month	64	136	104
Last 3 Months	72	151	109
Last Year	81	169	114
Overall	81	169	114

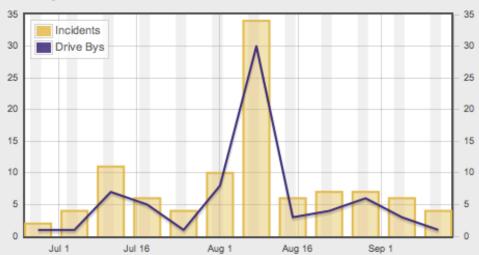
Tracking Hosts - Displaying 1 of 3

	Host	Incidents	Drive Bys
1	doubleclick.net	168	113

Most Recent Incidents

	Date ▼	Host	Publisher	Drive By
1	2010-09-16	doubleclick.net	mixtapekings.com	true
1	2010-09-16	doubleclick.net	closecombattraining.com	-
1	2010-09-16	doubleclick.net	perfectconnectiongolfswing.com	-
1	2010-09-15	doubleclick.net	projectcoreconnect.com	-
0	2010-09-11	doubleclick.net	shopping.yahoo.com	-
0	2010-09-09	doubleclick.net	protection-av63.co.cc	-
1	2010-09-06	doubleclick.net	allseasonspools.com	-

Weekly Incident Volume



Publishers Affected - More than 15 Found

	Domain	Alexa Rank	Quantcast Rank	Incidents ▼	Drive Bys
1	dailyradar.com	3,922	2,452	20	20
1	menshealth.com	2,446	581	10	10
①	womenshealthmag.com	8,849	1,519	9	9
1	wikia.com	199	88	7	7
(1)	freepayingsurveys.com	386,099	29,229	5	0
1	ctv.ca	4,216	3,494	5	5
(1)	bottomdollar.com	55,057	3,300	4	4
(1)	huffingtonpost.com	154	32	4	4
(1)	85.12.24.41	-	-	3	0
(1)	playlist.com	2,557	255	3	3



Incident Example

Incident: foxsports.com

Summary

ld: 1244415

Found On Date: 2010-07-10 12:50:34.0

Publishing Ad Network: Fox Networks

Delivering Ad Network: Right Media

Drive-By Malware: true

Publisher: foxsports.com

Publisher Page URL: http://msn.foxsports.com/fslasc

Blacklisted URL: http://decoy56.info/a5z/

Embedded Objects:

Cause: iframe.src

Description:
Content Type:
HTTP Response Code: 0

Matched Blacklists

GSB Malware Match: decoy56.info/

GSB Phishing Match:

Surbl Match Lists: PhishTank:

Internet Identity:

RiskIQ Zero Day:

Page Thumbnail



Overview

Seq-	URL	Ad Network	Cause	Response	Frame	Window	Parent Window	Lost Referrer	Referrer
uence				Code					
1	http://msn.foxsports.com/fslasc		parentPage	200	true	true	: TopLevel@d9b900a	false	http://noticias.latam.msn.com/
2	http://ad.foxnetworks.com/iframe3?YyAAANVYCQBoxVYAAAAAAOSqFw	Fox Networks	iframe.src	302	false	false	: Frame@42c1269e	false	http://msn.foxsports.com/fslas
3	http://ad.yieldmanager.com/iframe3?YyAAANVYCQBoxVYAAAAAAOSqF	Right Media	redirect	200	true	false	: Frame@42c1269e	false	http://msn.foxsports.com/fslas
4	http://content.witsetaseal.com/track?UglvDQ4RAkcCXVQKBjZDMVs		iframe.src	302	false	false	: Frame@32b587ae	false	http://ad.yieldmanager.com/ifr
5	http://decoy56.info/a5z/		redirect	200	true	false	: Frame@32b587ae	false	http://ad.yieldmanager.com/ifr



Details http://msn.foxsports.com/fslasc Referrer: http://noticias.latam.msn.com/co/internacional Cause: parentPage Contains Element: AAAAAAAAAAAAAAAAAAC2sOOAAAAAAAIAAGAAAAA5tai2.1-wi.m0CLb-gsVRU6CzAAAAAA==,,http%3A%2F%2Fmsn.foxsports.com%2Ffslasc,Z%3D728x90%26anprice%3D%26s%3D612565%26 salt%3D1961789122%26B %3D12%26m%3D2%26u%3Dhttp%253A%252F%252Fmsn.foxsports.com%252Ffslasc%26r%3D1,ac72b502-8c5c-11df-b0cd-003048d66a82"/> http://ad.foxnetworks.com/iframe3? 2 OCzli90e2Dlm07ajKSJgsVRU6CzAAAAAA==,,http%3A%2F%2Fmsn.foxsports.com%2Ffslasc,Z%3D728x90%26anprice%3D%26s%3D61256 5%26 salt%3D1961789122%26B%3D12%26m%3D2%26u%3Dhttp%253A%252F%252Fmsn.foxsports.com%252Ffslasc%26r%3D1,ac72b502-8c5c-11df-b0cd-003048d66a82 Referrer: http://msn.foxsports.com/fslasc Cause: iframe.src Path from prior: /*[name()='html']/body/div[3]/div[1]/div[4]/iframe/@src Redirects To: http://ad.yieldmanager.com/iframe3? OCzli90e2Dlm07ajKSJgsVRU6CzAAAAAA==,,http%3A%2F%2Fmsn.foxsports.com%2Ffslasc,Z%3D728x90%26anprice%3D%26s%3D61256 5%26_salt%3D1961789122%26B%3D12%26m%3D2%26u%3Dhttp%253A%252F%252Fmsn.foxsports.com%252Ffslasc%26r%3D1,ac72b502-3 8c5c-11df-b0cd-003048d66a82 Referrer: http://msn.foxsports.com/fslasc Cause: redirect Path from prior: http://ad.yieldmanager.com/iframe3? AAAAAAAAAAAAAAAAC2sQQAAAAAAAIAAgAAAAAA5tAi2.I-wj.m0CLb-AAAAA==,.http%3A%2F%2Fmsn.foxsports.com%2Ffslasc.Z%3D728x90%26anprice%3D%26s%3D612565%26 sait%3D1961789122%26B%3D12%26m%3D2%26u%3D1tt p%253A%252F%252Fmsn.foxsports.com%252Ffslasc%26r%3D1,ac72b502-8c5c-11df-b0cd-003048d66a82 Contains Element: <iframe src="http://content.witsetaseal.com/track?</pre> $\tt UgIvDQ4RAkcCXVQKBj2DMVsJY3Y+V1JNVgVDHQFFB0BVAhJ+AFcBGm12P1ZHTUBKR0MNQAdZUQQWYgddHGsFA2pHWy8RUQATCEEGX1AVVD9uGw5cJCQ8Fgc \\$ vVV51BOTOHAGEYELLBOBaWiV/aOEvEHHWEhJ2" style="visibility: hidden"/> http://content.witsetaseal.com/track? UgIvDQ4RAkcCXVQKBjZDMVsJY3Y+VIJNVgVDHQFFB0BVAhJ+AFcBGml2PIZHTUBKR0MNQAdZUQQWYgddHGsFA2pHWy8RUQATCEEG X1AVVD9uGw5cJCQ8FgcxVV51BQI0UAsEXFIIB0BaWjY/aQFyEUUWFhJ2 Referrer: http://ad.yieldmanager.com/iframe3? AAAAAAAAAAAAAAAAC2sQQAAAAAAAIAAgAAAAAA5tAi2.l-wj.m0CLb-AAAAA==,http%3A%2F%2Fmsn.foxsports.com%2Ffslasc,Z%3D728x90%26anprice%3D%26s%3D612565%26_salt%3D1961789122%26B%3D12%26m%3D2%26u%3Dhtt p%253A%252F%252Fmsn.foxsports.com%252Ffslasc%26r%3D1,ac72b502-8c5c-11df-b0cd-003048d66a82 Cause: iframe.src Path from prior: /html/body/span/iframe/@src Redirects To: http://decov56.info/a5z/

Referrer: http://ad.yieldmanager.com/iframe3?

5 AAAAAAAAAAAAAAAAAAC2sQQAAAAAAAIAAgAAAAAA5tAi2.I-wj.m0CLb-

Cause: redirect Path from prior: http://decoy56.info/a5z/



WHY....



Painting the Big Picture



- All fraudulent schemes begin with Traffic
- The amount of initial traffic a bad guy can receive defines the size of the market
- Larger brands or brands that have not been targeted recently face increased risk



Why these problems exist

Zero-hour, rapidly changing infrastructure and content

Lack of Attribution or Identity

Bad Guy Countermeasures

Manipulated Trust Metrics



The Zero-Hour

Real-time indexing, ad exchanges, syndication,
 Kits

- Moves faster than security filters
- "Under the radar"
 - Fast Flux
 - High Frequency, Low Impact
 - Targets large numbers of users from many hosts



Online Commerce - Trust Issues

- Relative anonymity
- Churn New players have no track record
- Traffic Transparency
- Transaction Repudiation / Verification "No Smoking Gun"



Bad Guys Manipulate Trust Metrics

- Maintain impression / click ratios
- Blank or falsify referrers
- Use "threat detectors" to avoid crawlers and manual investigation
- Distribute fraud across multiple personas/ accounts/networks
- Operate legit sites & use fraud to gain comp advantage
- Purchase valid traffic fraud supported arbitrage



Conclusion

- Take Ownership of your IP Online if you don't someone else will
- Develop Policies Have a general plan/Whitelists
- Understand the Incentives & Motives driving fraud, policy violations, Malware
- Develop tests for "under the radar" events
- Managing Online Risks is an opportunity



Thank you

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