



*Trust in, and value from, information systems*

**San Francisco Chapter**

# **“Understanding COBIT 5”**

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**based on ISACA© Materials**  
**[www.isaca.org/cobit](http://www.isaca.org/cobit)**

# Session Objectives

- ❑ Why COBIT is important
- ❑ What COBIT 5 is
  - Framework
  - Implementation Life Cycle
  - Process Reference Model
  - Process Assessment Method
- ❑ How to use COBIT
- ❑ What is different about COBIT 5 vs. COBIT 4.1



*A Business Framework for the  
Governance and Management  
of Enterprise IT*

**COBIT®**  
AN ISACA® FRAMEWORK

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COBIT 5 Laminate



*Enabling Processes*

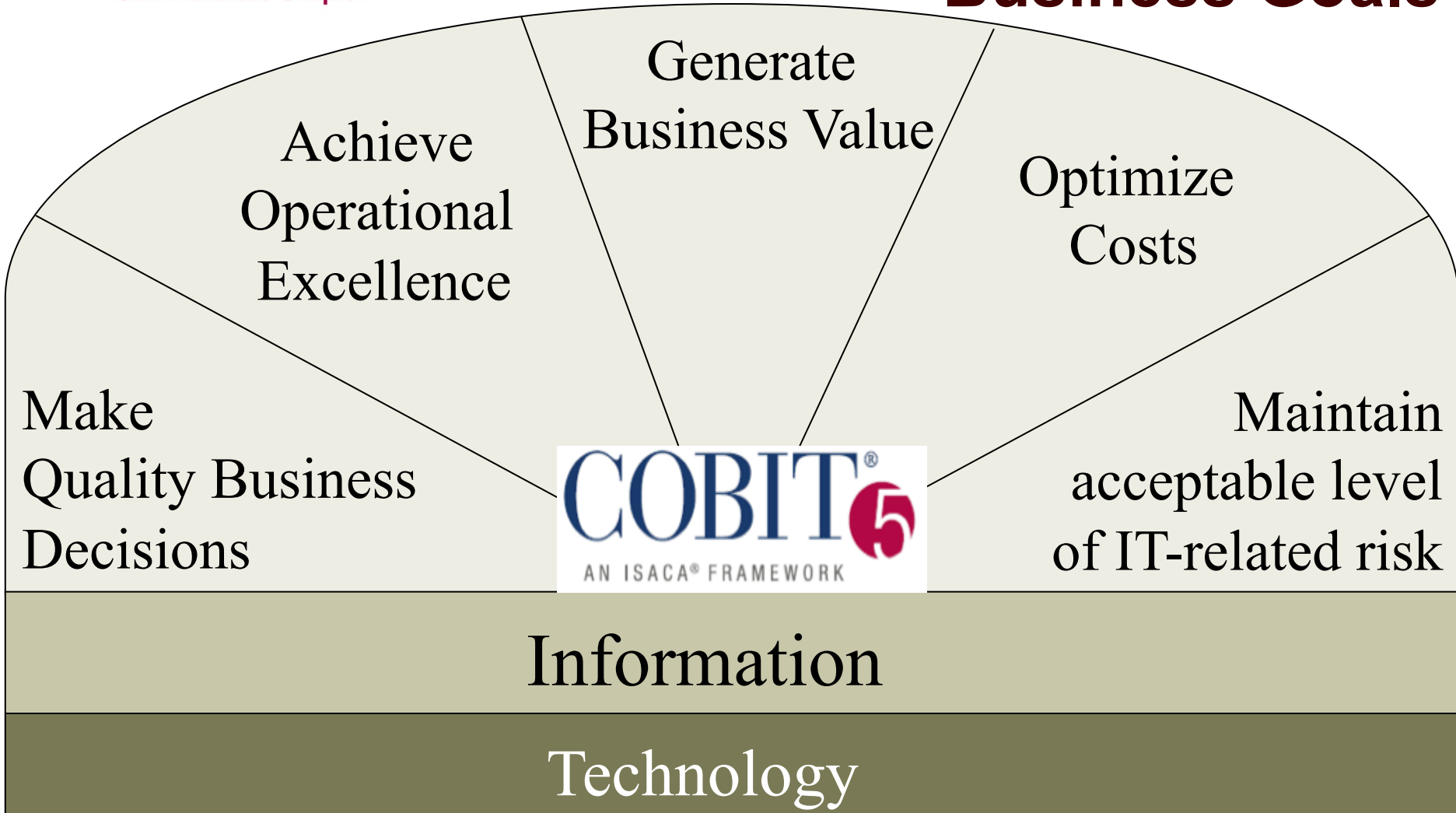
**COBIT®**  
AN ISACA® FRAMEWORK

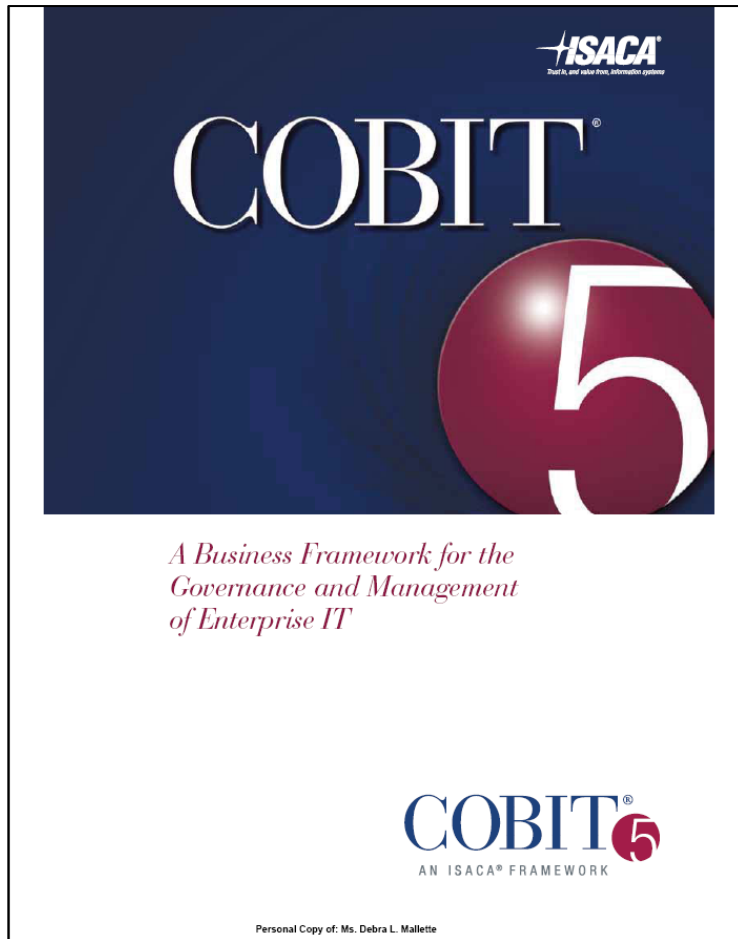
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# Why is COBIT important to Your Enterprise?

- ❑ IT audit and assurance de-facto standard
- ❑ Governance, Risk and Compliance
- ❑ Information Security
- ❑ Business value focused IT Process Framework
- ❑ ITIL, CMMI and PMBOK synergies
- ❑ Governance and Management processes
- ❑ “How to” monitor, evaluate, assess and improve business process performance

# COBIT Framework to Achieve Business Goals

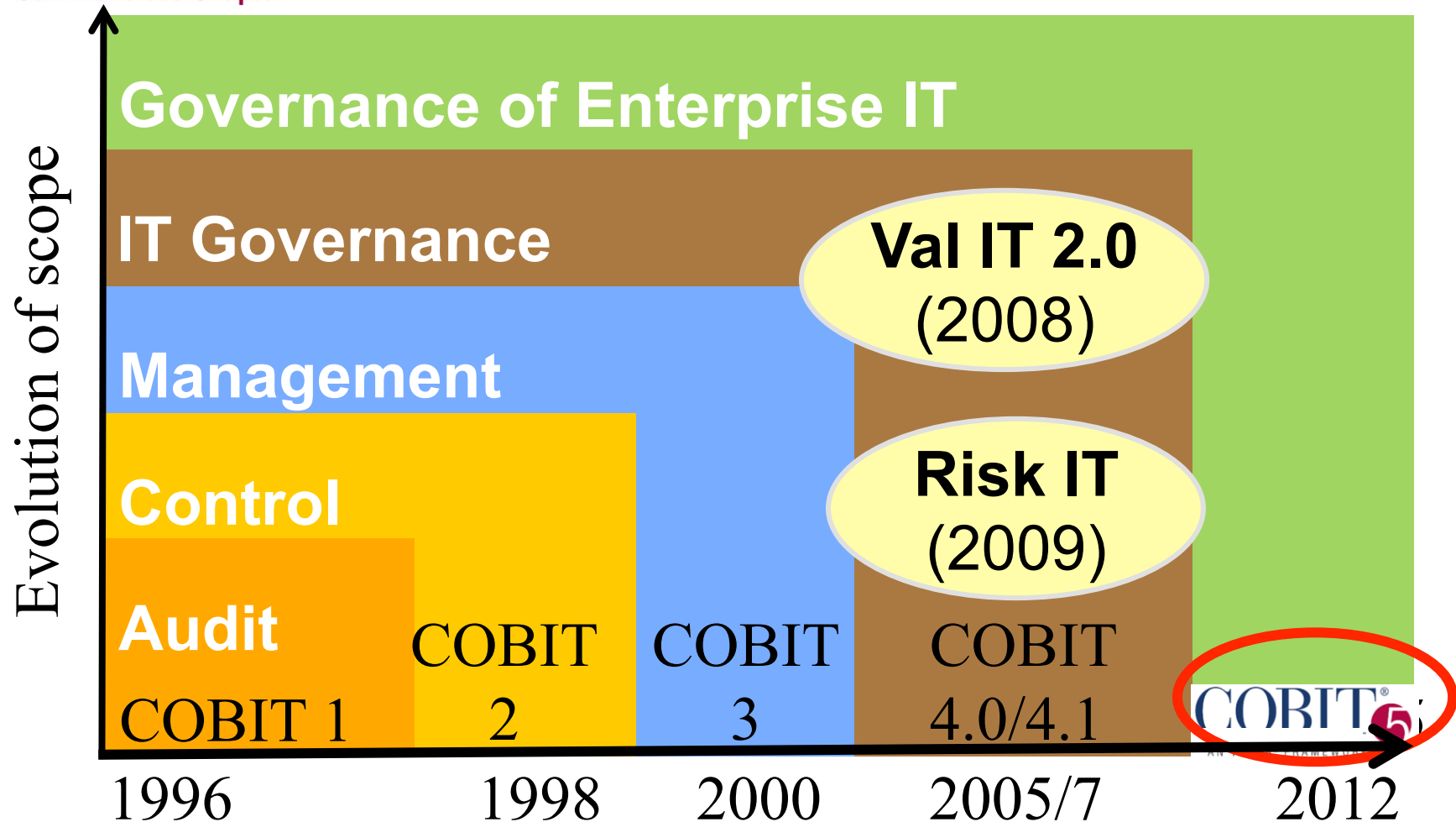




*A Business Framework for the  
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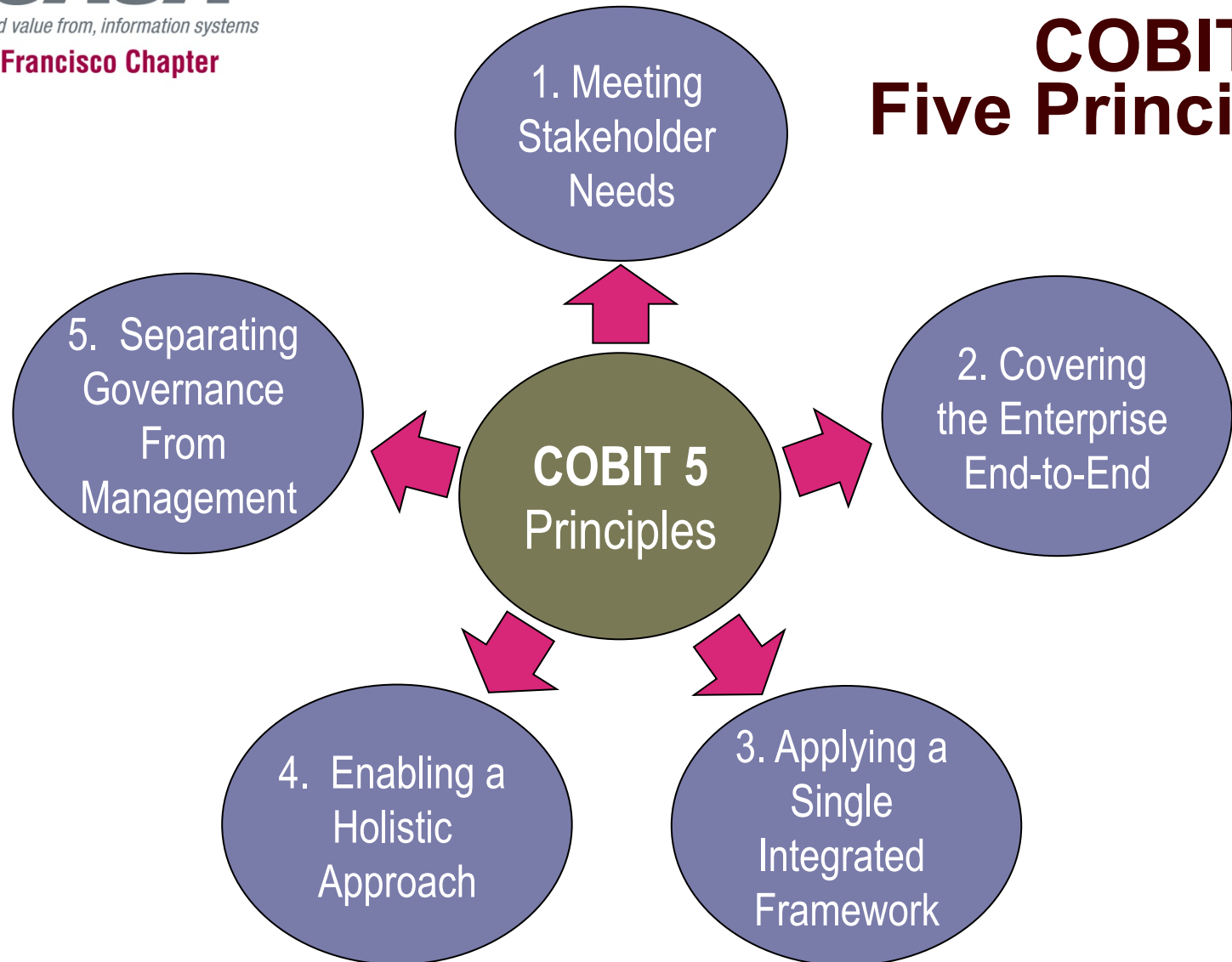
- Five Principles
- Seven Enablers
- Governance and Management
- Implementation Lifecycle
- Assessment Approach

# Now a Complete Framework!



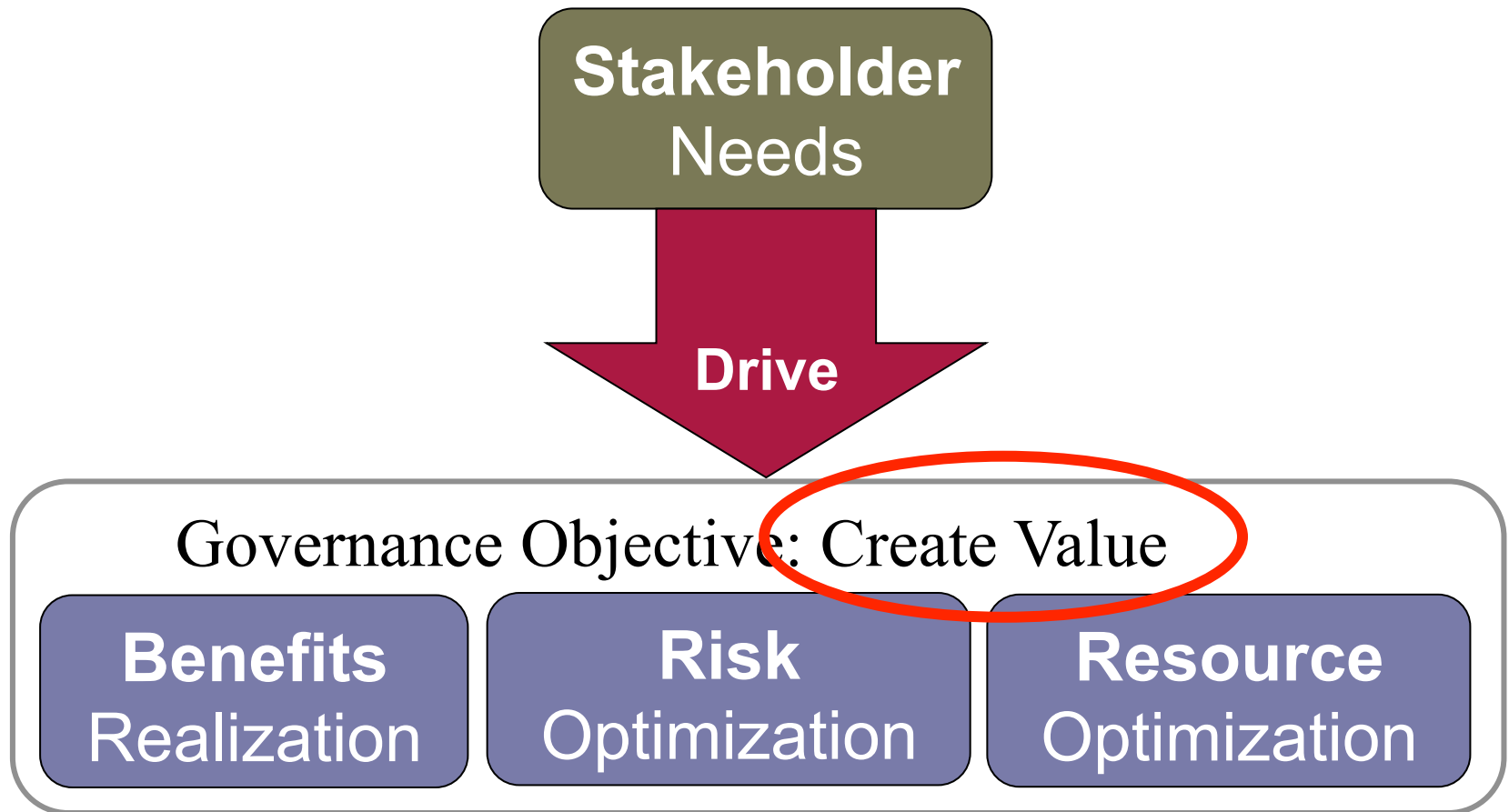
[www.isaca.org/cobit](http://www.isaca.org/cobit)

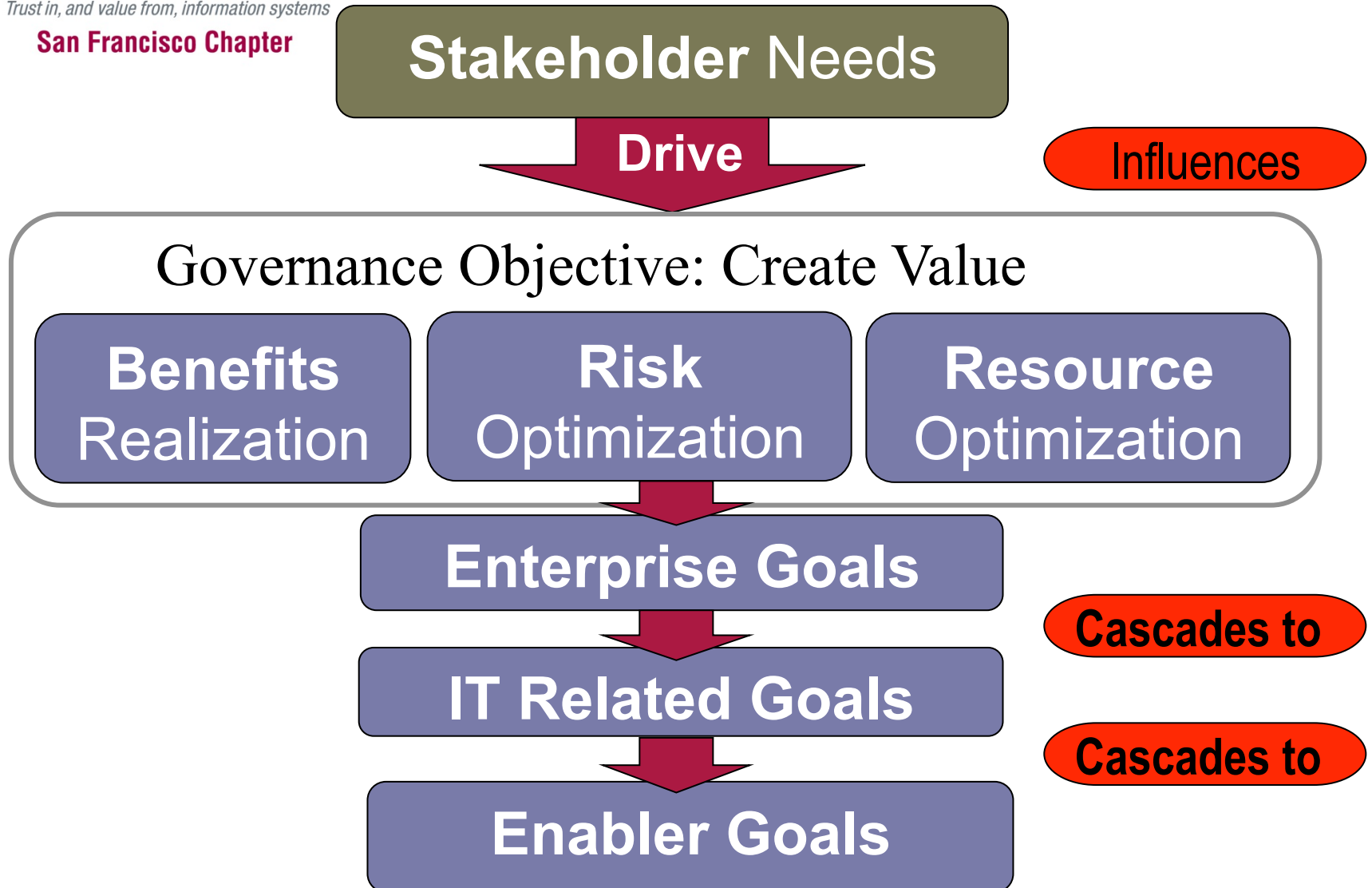
# COBIT 5 – Five Principles



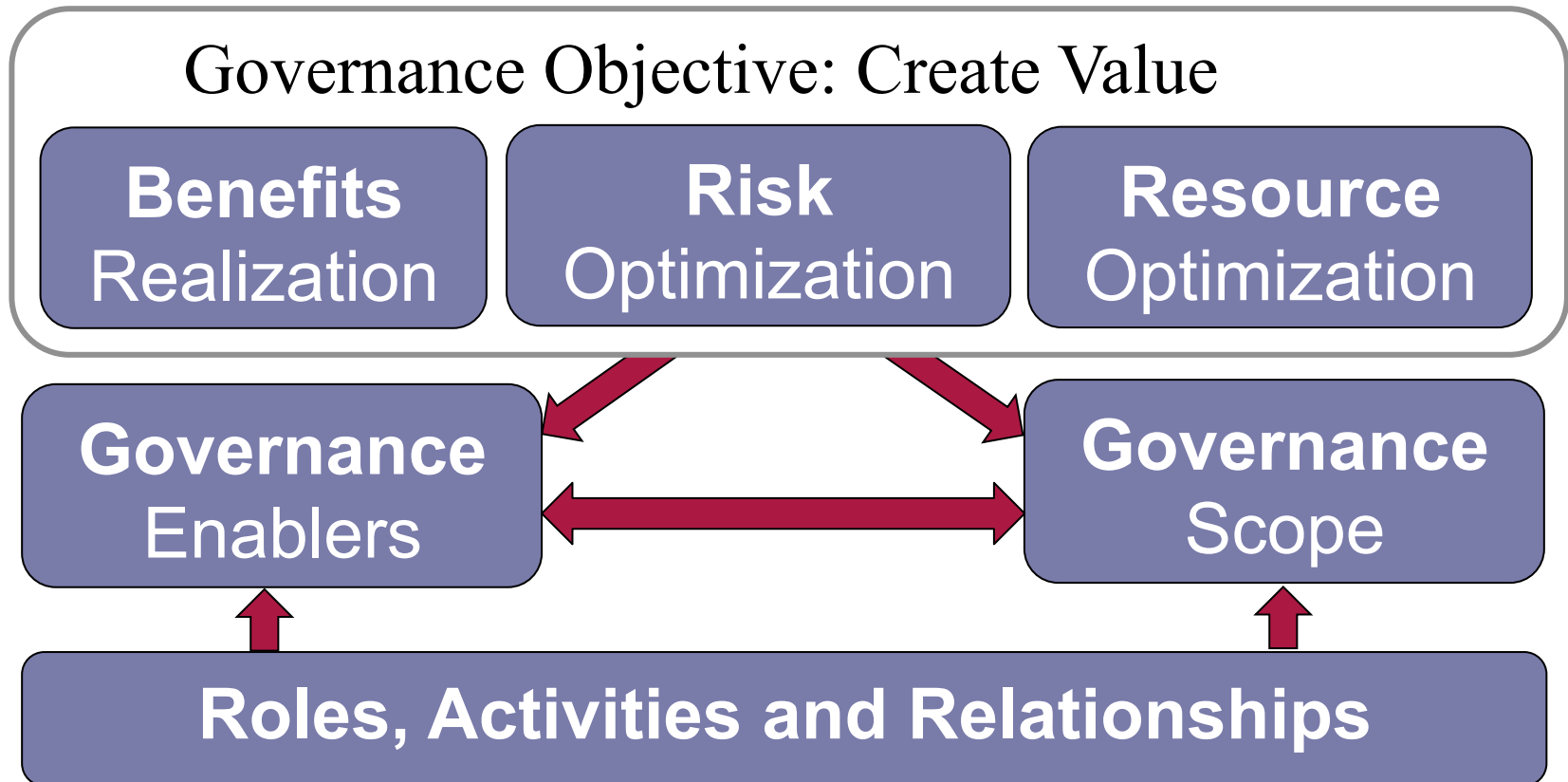


# Principle 1. Meeting Stakeholder Needs

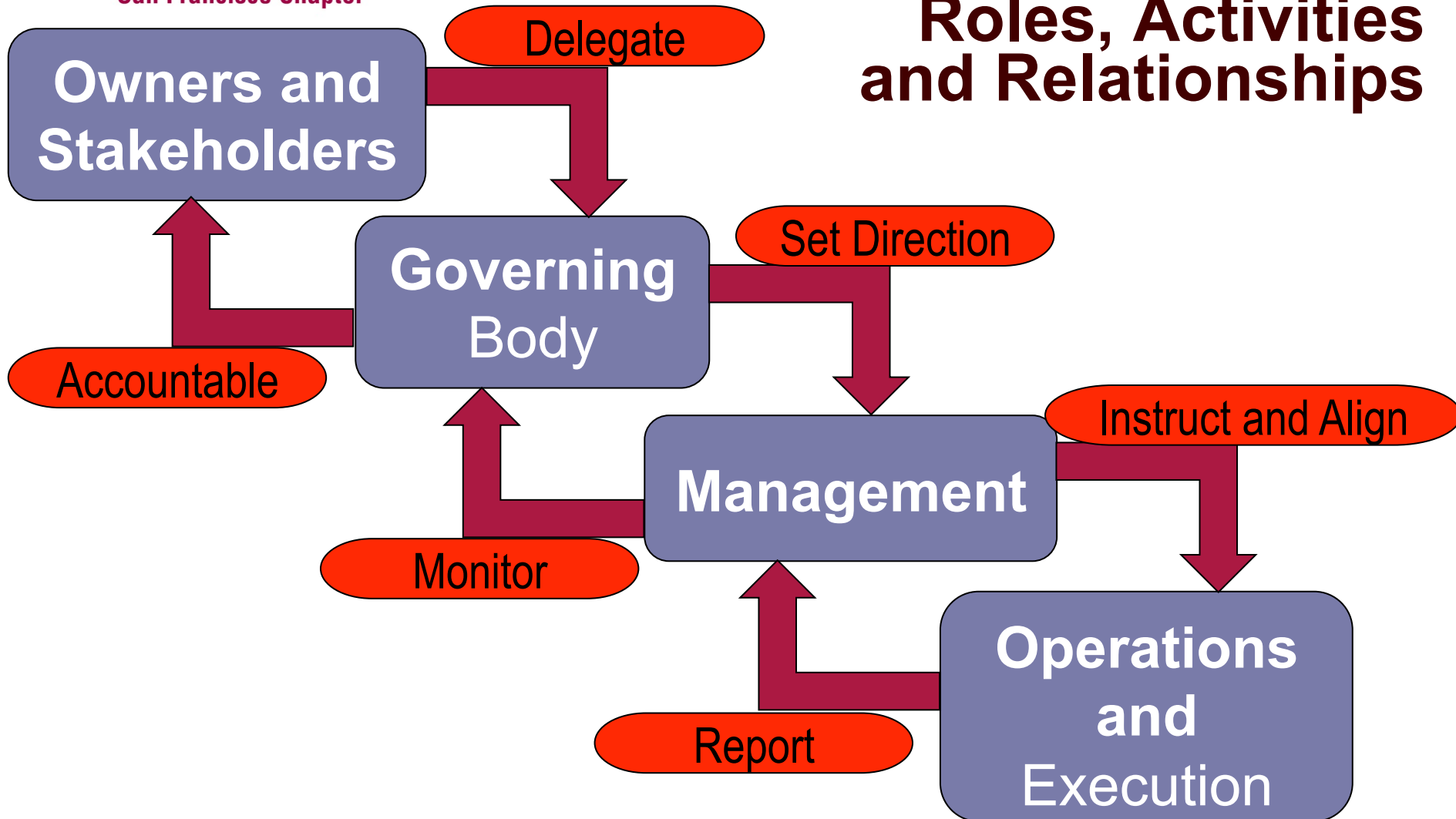




## Principle 2. Covering the Enterprise End-to-End



## Principle 2: Roles, Activities and Relationships



# Principle 3: Applying a Single Integrated Framework

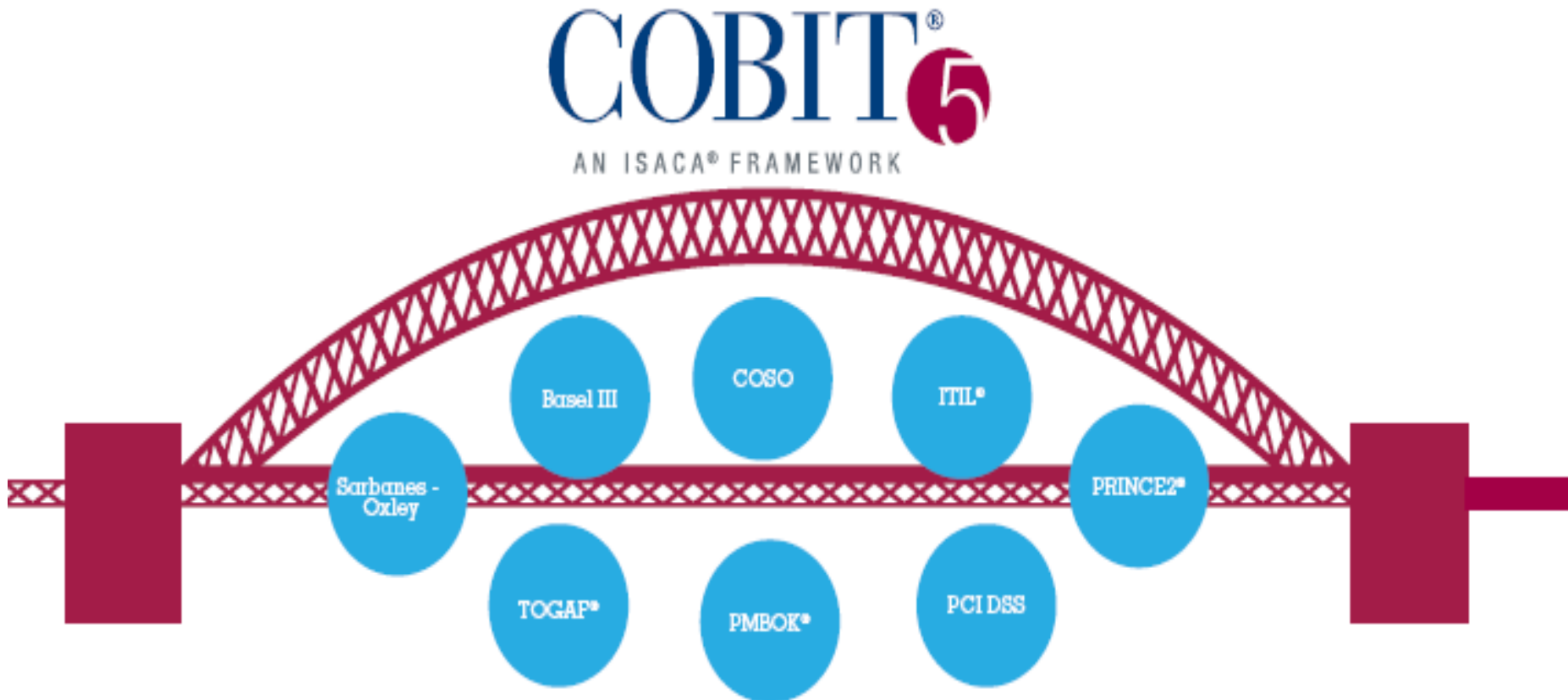
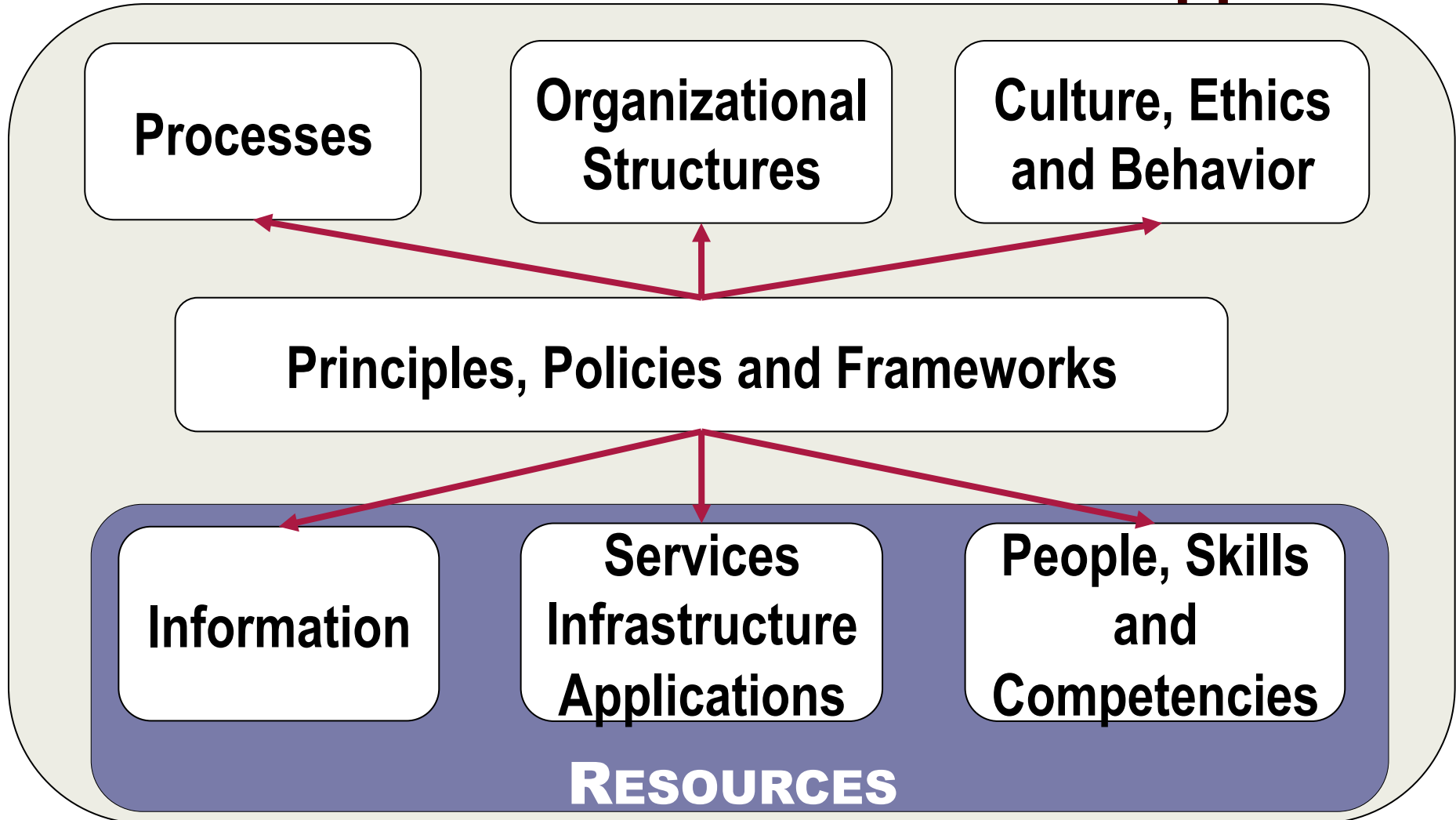
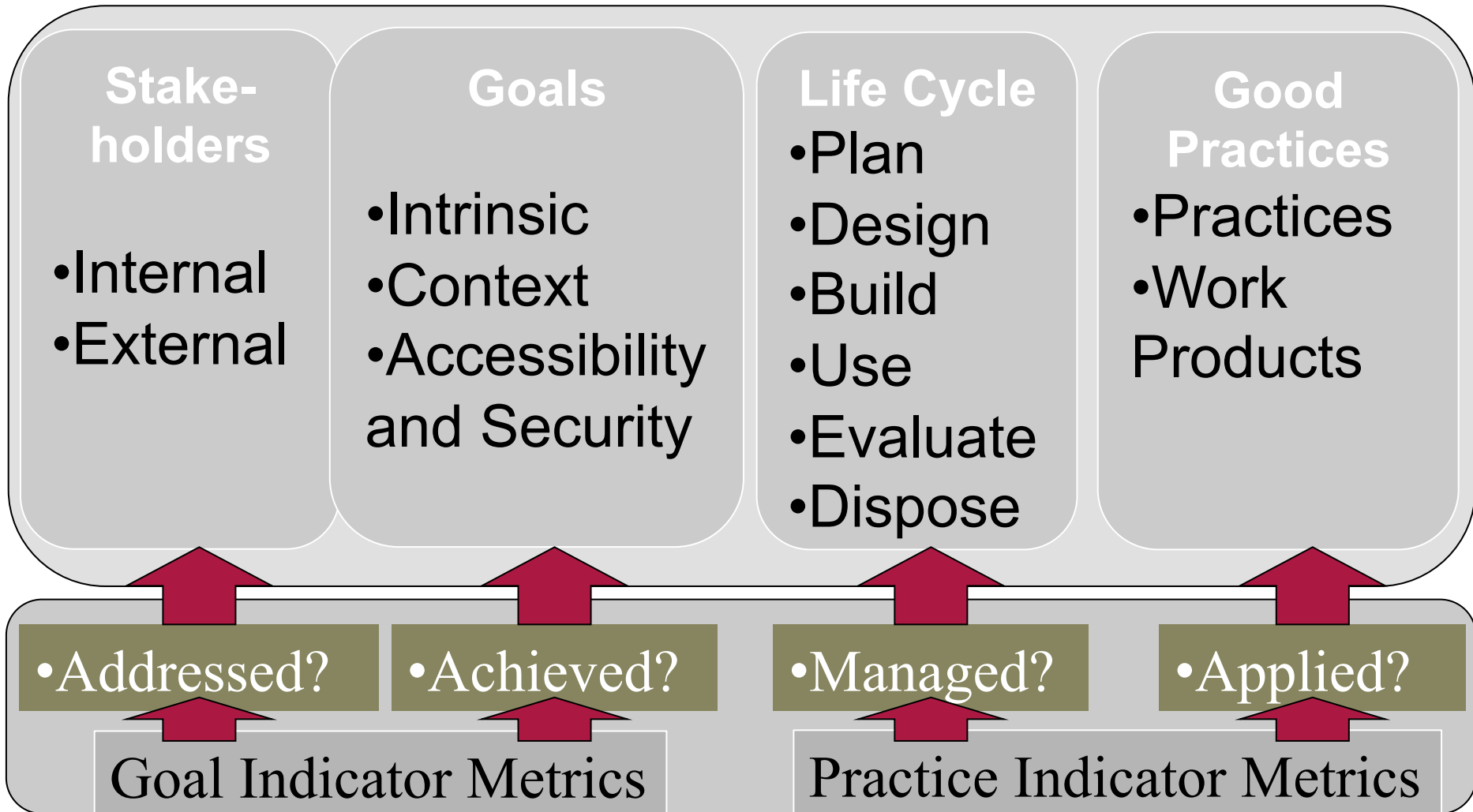


Diagram excerpt from COBIT 5 Essential Facts - Fact 4:  
“COBIT 5 brings order to complex standards, regulations and frameworks”

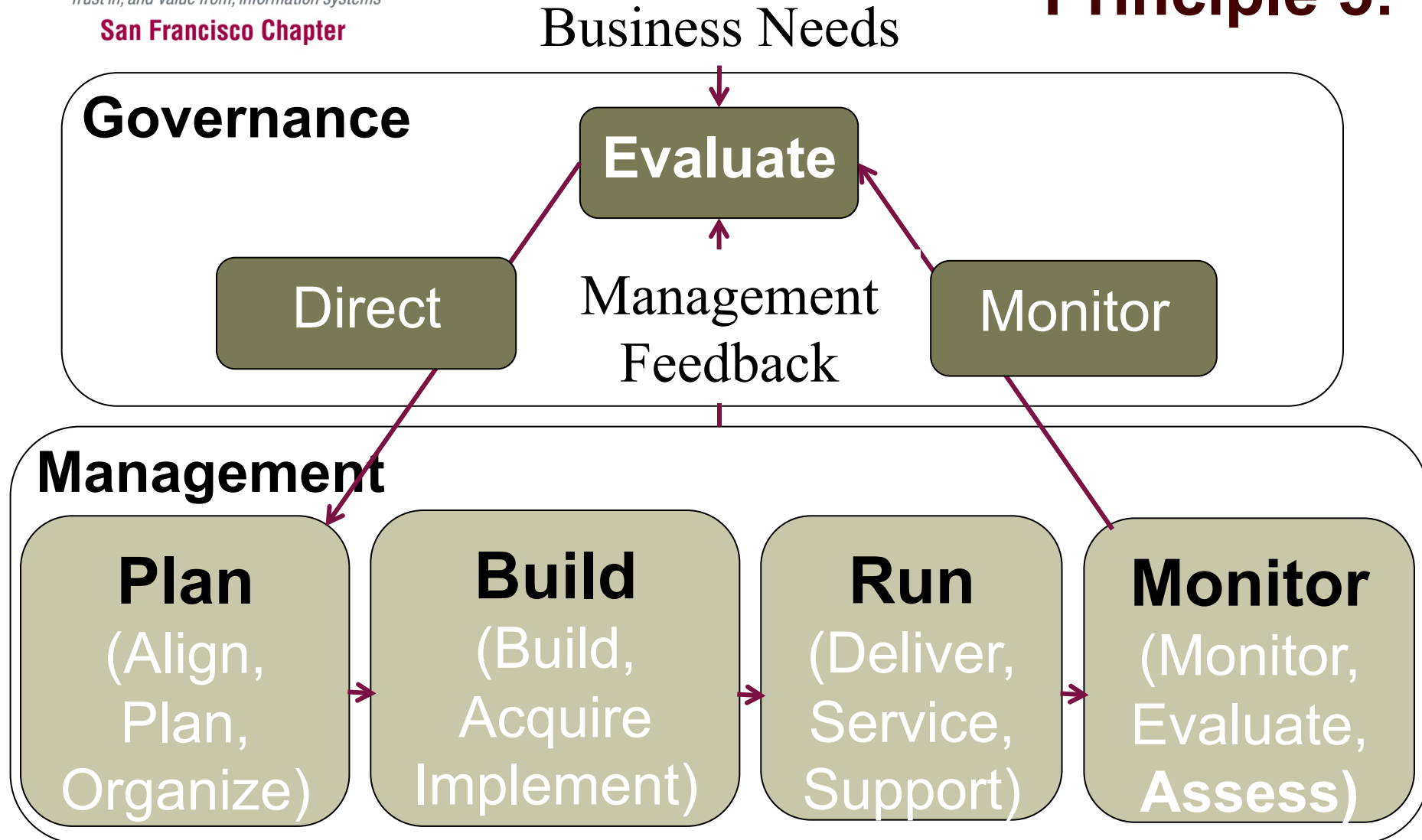
## Principle 4. Enabling a Holistic Approach



# Enablers and Performance

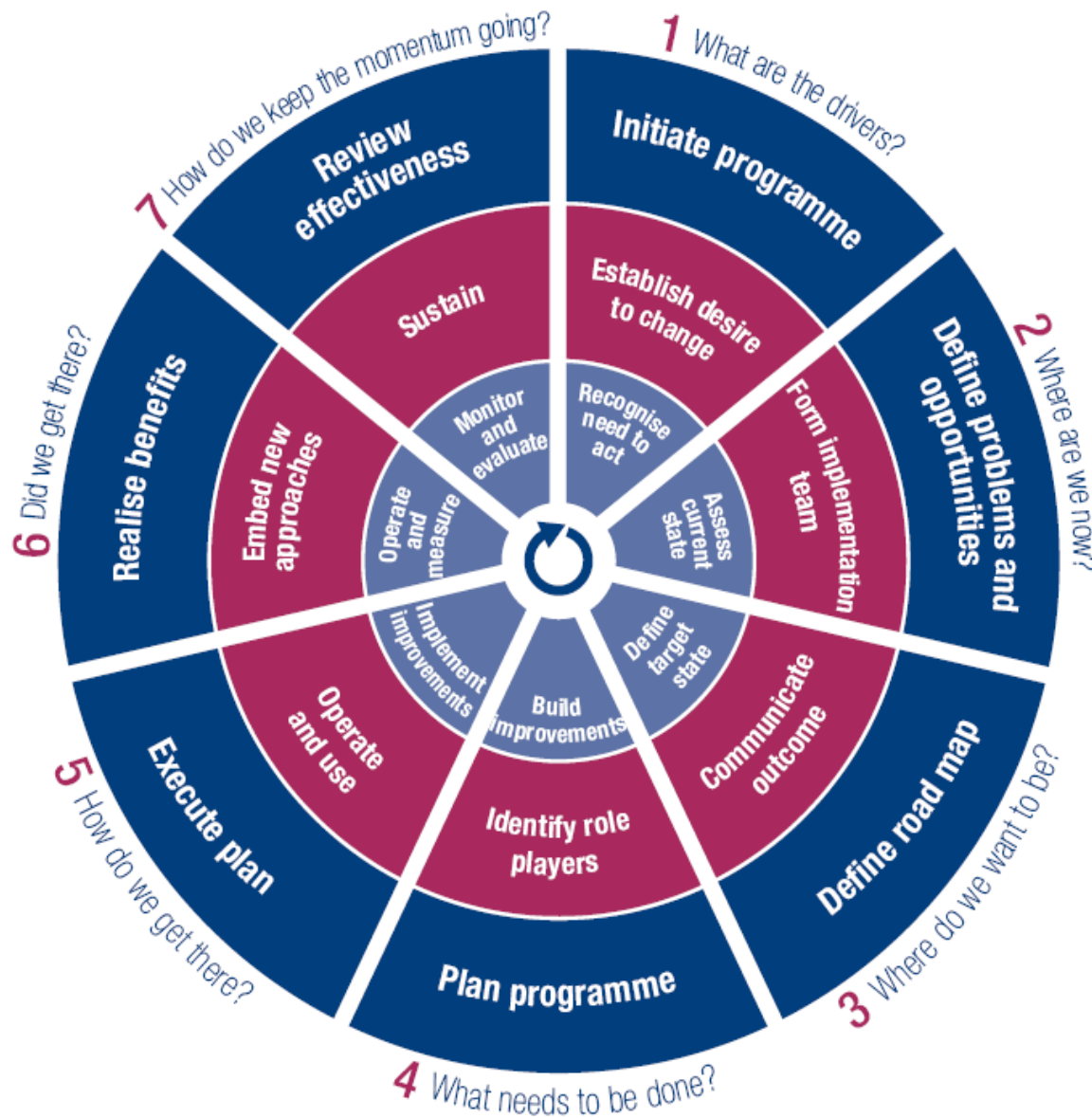


## Principle 5:





# The Seven Phases of the Implementation Life Cycle

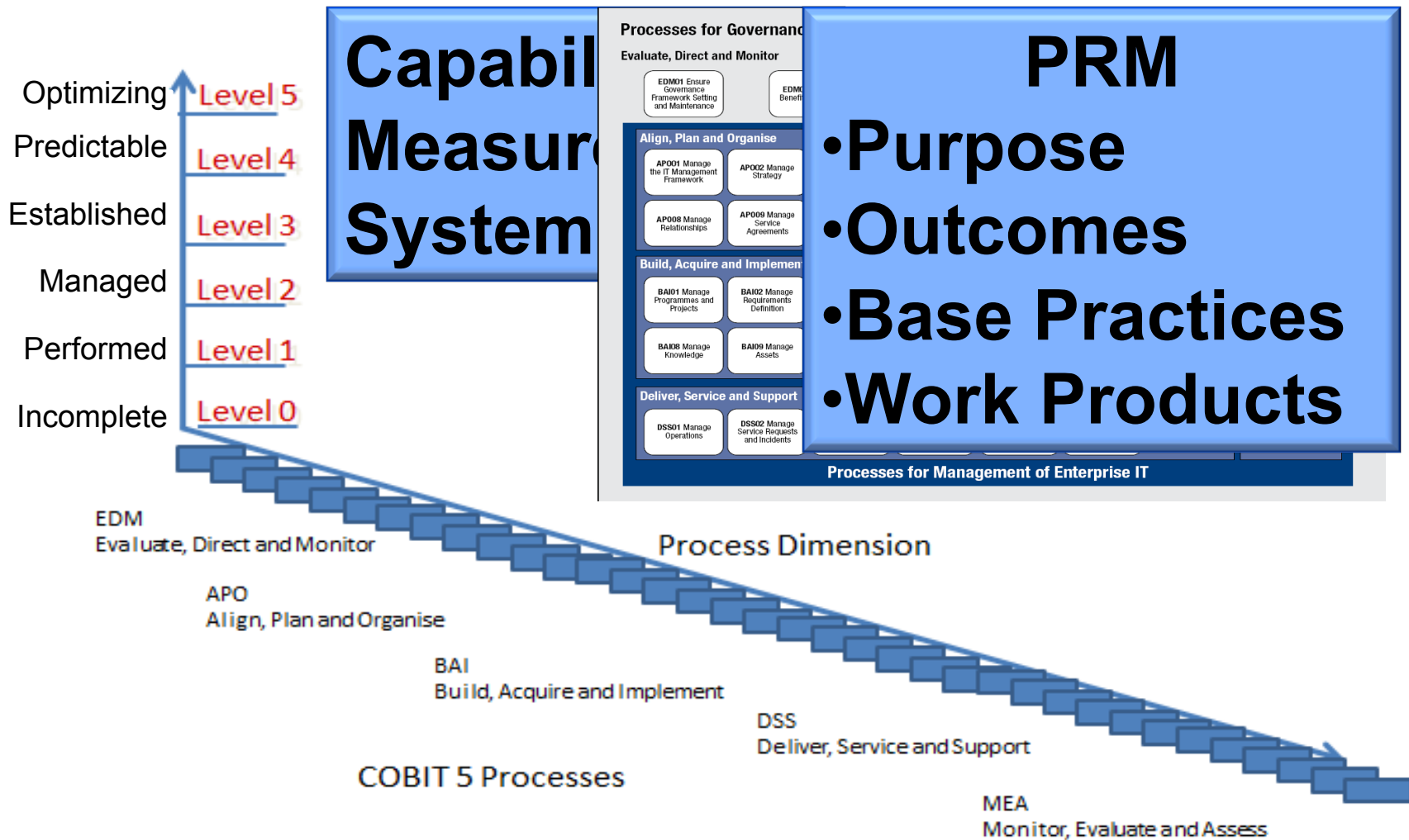


- **Programme management**  
(outer ring)
- **Change enablement**  
(middle ring)
- **Continual improvement life cycle**  
(inner ring)

# Process Capability Assessment Approach

- ❑ Detailed guidance for COBIT 5
- ❑ ISO/IEC 15504 Compliant method
- ❑ COBIT 5 Enabling Processes are defined as ISO/IEC 15504 compliant process reference model
- ❑ Raises bar – incomplete process if there is not evidence (metrics and work products) that purpose/goals are largely achieved
- ❑ Aligns with ITIL TIPA Assessment method

# COBIT 5 PAM





*Enabling Processes*

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# COBIT 5 Enabling Processes

- Goals Cascade
- Process model explanation
- Diagram of Model
- Details for 37 Processes:
  - Purpose
  - Practices
  - Goals & Metrics
  - Activities & RACI
  - Work Products

# Processes for Governance of Enterprise IT

## Evaluate, Direct and Monitor

**EDM01** Ensure  
Governance  
Framework Setting  
and Maintenance

**EDM02** Ensure  
Benefits Delivery

**EDM03** Ensure  
Risk Optimisation

**EDM04** Ensure  
Resource  
Optimisation

**EDM05** Ensure  
Stakeholder  
Transparency

### Align, Plan and Organise

**AP001** Manage  
the IT Management  
Framework

**AP002** Manage  
Strategy

**AP003** Manage  
Enterprise  
Architecture

**AP004** Manage  
Innovation

**AP005** Manage  
Portfolio

**AP006** Manage  
Budget and Costs

**AP007** Manage  
Human Resources

**AP008** Manage  
Relationships

**AP009** Manage  
Service  
Agreements

**AP010** Manage  
Suppliers

**AP011** Manage  
Quality

**AP012** Manage  
Risk

**AP013** Manage  
Security

### Monitor, Evaluate and Assess

**MEA01** Monitor,  
Evaluate and Assess  
Performance and  
Conformance

### Build, Acquire and Implement

**BAI01** Manage  
Programmes and  
Projects

**BAI02** Manage  
Requirements  
Definition

**BAI03** Manage  
Solutions  
Identification  
and Build

**BAI04** Manage  
Availability  
and Capacity

**BAI05** Manage  
Organisational  
Change  
Enablement

**BAI06** Manage  
Changes

**BAI07** Manage  
Change  
Acceptance and  
Transitioning

**MEA02** Monitor,  
Evaluate and Assess  
the System of Internal  
Control

**BAI08** Manage  
Knowledge

**BAI09** Manage  
Assets

**BAI10** Manage  
Configuration

### Deliver, Service and Support

**DSS01** Manage  
Operations

**DSS02** Manage  
Service Requests  
and Incidents

**DSS03** Manage  
Problems

**DSS04** Manage  
Continuity

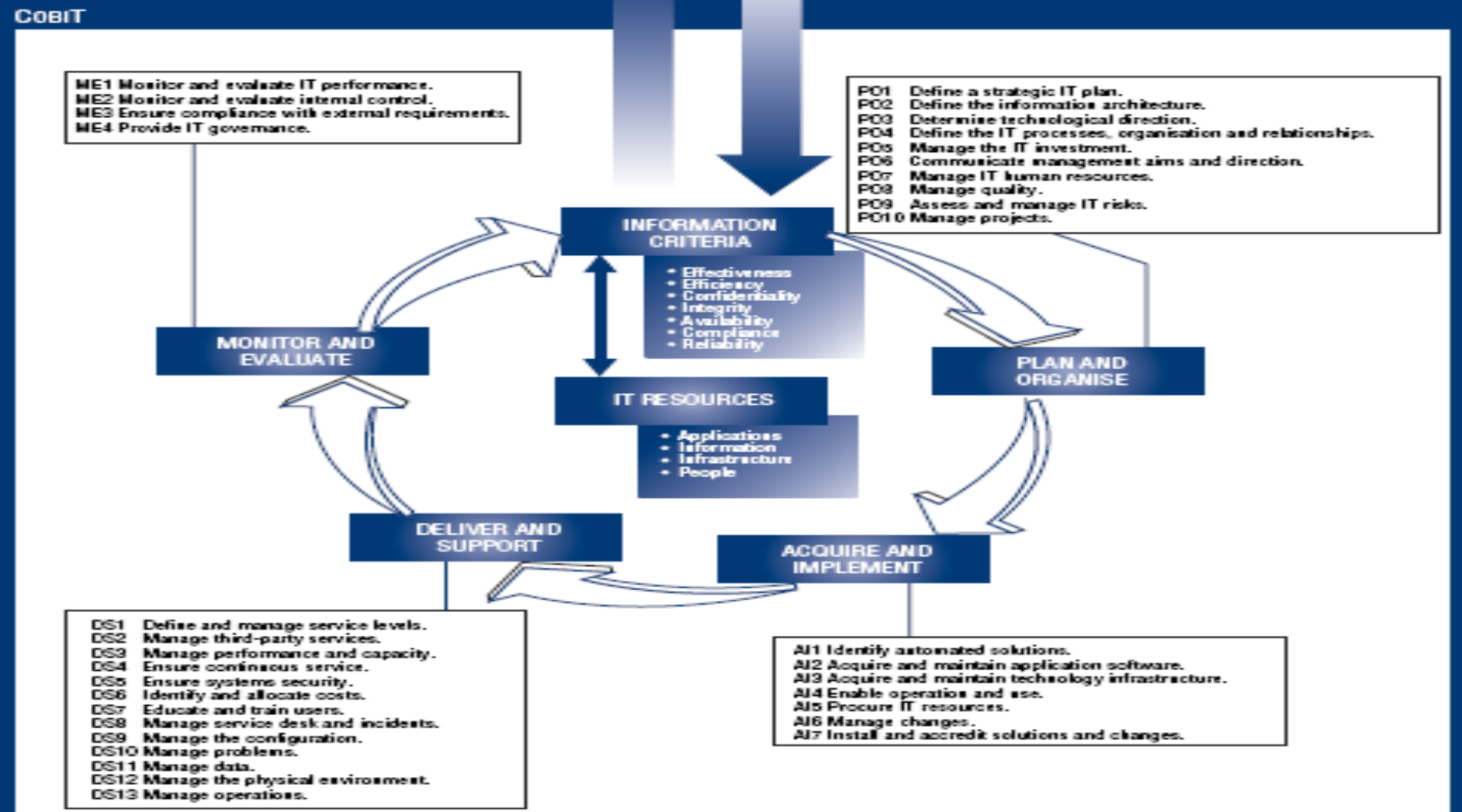
**DSS05** Manage  
Security  
Services

**DSS06** Manage  
Business  
Process Controls

**MEA03** Monitor,  
Evaluate and Assess  
Compliance With  
External Requirements

## Processes for Management of Enterprise IT

# COBIT4.1 Framework



# COBIT 4.1 v.s COBIT 5

## COBIT 4.1

- ❑ Governance embedded
- ❑ No Val IT and Risk IT
- ❑ IT Management and Audit focus

## COBIT 5.0

- ❑ 5 Principles
- ❑ “Principle-driven” approach
- ❑ Bridge from COBIT 4.1
- ❑ Enablers developed as “Pulled”

# Summary



# Processes for Governance of Enterprise IT

## Evaluate, Direct and Monitor

**EDM01** Ensure Governance Framework Setting and Maintenance

**EDM02** Ensure Benefits Delivery

**EDM03** Ensure Risk Optimisation

**EDM04** Ensure Resource Optimisation

**EDM05** Ensure Stakeholder Transparency

### Align, Plan and Organise

**AP001** Manage the IT Management Framework

**AP002** Manage Strategy

**AP003** Manage Enterprise Architecture

**AP004** Manage Innovation

**AP005** Manage Portfolio

**AP006** Manage Budget and Costs

**AP007** Manage Human Resources

**AP008** Manage Relationships

**AP009** Manage Service Agreements

**AP010** Manage Suppliers

**AP011** Manage Quality

**AP012** Manage Risk

**AP013** Manage Security

### Monitor, Evaluate and Assess

**MEA01** Monitor, Evaluate and Assess Performance and Conformance

### Build, Acquire and Implement

**BAI01** Manage Programmes and Projects

**BAI02** Manage Requirements Definition

**BAI03** Manage Solutions Identification and Build

**BAI04** Manage Availability and Capacity

**BAI05** Manage Organisational Change Enablement

**BAI06** Manage Changes

**BAI07** Manage Change Acceptance and Transitioning

**MEA02** Monitor, Evaluate and Assess the System of Internal Control

**BAI08** Manage Knowledge

**BAI09** Manage Assets

**BAI10** Manage Configuration

### Deliver, Service and Support

**DSS01** Manage Operations

**DSS02** Manage Service Requests and Incidents

**DSS03** Manage Problems

**DSS04** Manage Continuity

**DSS05** Manage Security Services

**DSS06** Manage Business Process Controls

**MEA03** Monitor, Evaluate and Assess Compliance With External Requirements

## Processes for Management of Enterprise IT

*Great ideas need landing gear as well as wings.*  
*~C.D. Jackson*

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