

San Francisco – 2010 ISACA Fall Conference Speaker Information

Value Management Governance

Rajesh Bhatia, CSC



Professional Strategies Track - Session S24

Abstract:

- Utilization of benefits realization, value management and full-cycle governance techniques to improve effectiveness of IT investment governance and realize higher benefits from the investments.
- Reasons for adoption and how their use will enable better management of programs and projects from a solution development and delivery perspective, offering for a client as part of IS management proposals, higher customer satisfaction, and enable organization to be better positioned against its competitors.
- How to introduce and sell the idea to executives of your company.
- Techniques include value/business cases, results chain modeling, four "ares", portfolio and program management, stage gates and management reviews, org structure including VMO/PMO and investment decision board, accountability, measurements, and change management.

Target Audience:

- Skill level: Advanced
- Occupation: Strategy & Planning / Governance / Program Management
- Occupational Experience: Manager / director / VP / CxO



San Francisco – 2010 ISACA Fall Conference Speaker Information

COBIT Objectives:

- PO1 Define a Strategic IT Plan
 - o PO1.1 IT Value Management
 - o PO1.2 Business-IT Alignment
 - o PO1.3 Assessment of Current Capability and Performance
 - o PO1.4 IT Strategic Plan
 - o PO1.5 IT Tactical Plans
 - o PO1.6 IT Portfolio Management
- PO5 Manage the IT Investment
 - o PO5.1 Financial Management Framework
 - o PO5.2 Prioritization within IT Budget
 - o PO5.3 IT Budgeting
 - o PO5.4 Cost Management
 - o PO5.5 Benefits Management
- P09 Assess and Manage IT Risks
 - o PO9.4 Risk Assessment
- PO10 Manage Projects
 - o PO10.1 Programme Management Framework
 - o PO10.2 Project Management Framework
 - o PO10.3 Project Management Approach
 - o PO10.6 Project Phase Initiation
 - o PO10.9 Project Risk Management
 - o PO10.13 Project Performance Measurement, Reporting and Monitoring
- ME4 Provide IT Governance
 - o ME4.1 Establishment of an IT Governance Framework
 - o ME4.2 Strategic Alignment
 - o ME4.3 Value Delivery
 - o ME4.4 Resource Management
 - o ME4.5 Risk Management
 - o ME4.6 Performance Measurement

Speaker Bio:

Rajesh Bhatia has 13+ yrs total experience in IT Governance, strategy & planning, process performance management, line management, managing operations & projects in Fortune 500 firms.

He has MS and MBA degrees, certifications including ISACA's CGEIT, PMI PMP, ITIL v2/v3 Foundation, CobiT v4.1 Foundation, Toastmasters' Advanced Communicator Bronze, and is a graduate of CSC's Management Development Program.

Currently, he is employed as a Business Process Re-engineering Manager with CSC and is involved in working on a major business transformation program to re-engineer, deploy and institutionalize management systems (strategies, people, processes, tools, & measures) in CSC business units globally to realize quality excellence, eliminate redundancy, lower costs, increase business benefits and obtain higher value from investments.