Why Companies Fail to Detect and Deter Cyber Criminals

Ed Sadeghi, MS, MCSE, CNE, CISA, CEH, CTGA Sr. Security Engineer – GeC InfoSec

Walmart eCommerce ed.Sadeghi@gmail.com 650-269-9742

Cybersecurity Essentials – E32



About the Speaker

Professional Summary:

- Sr. Security Engineer
- Adjunct Professor
- Information Security Consultant
- IT Manager
- IT Director
- Security Architect
- Network Engineer

Professional Experience:

- Walmart eCommerce
- DeVry Univ.
- Safeway
- Ross Stores
- ST. Mary's College HS
- 3Com
- Applied Material



Agenda

- Information Security Terminologies
- Examples of Assets Needing Protection
- Telecommunications and Networking in Today's World
- Application Architecture
 - Case Study: Netflix
- Defense in Depth Strategy
 - Risk Management, Vulnerability Management and Threat Assessment.
- Verizon Data Breach Investigation Report
- Security Breach Detection Challenges
- Intrusion Kill Chain Framework
 - Intelligence-Driven Computer Network Defense
 - Action Matrix



InfoSec Terminologies

Cyber security is the body of technologies, processes and practices designed to protect networks, computers, programs and <u>data</u> from unauthorized access.

Threat – any potential danger to information life cycle Threat agent – an entity that may act on a vulnerability

Advanced Persistent Threat - represents a well-resourced and trained adversaries that conduct multi-year intrusion campaigns targeting highly sensitive economic, proprietary or national security information.

Vulnerability – a weakness or flaw that my provide an opportunity to a threat agent



InfoSec Terminologies (Cont'd)

Asset – Both tangible and intangible features of your organization including hardware, software, information, people, facilities, brand, reputation, etc.

Risk – The likelihood of a threat agent exploits a discovered vulnerability

Total Risk = Threats X Vulnerability X Asset Value

Countermeasure/Safeguard – an administrative, operational or logical mitigation against potential risk(s)

Hackers - Unauthorized user who attempts to or gains access to an information system

Crackers – Professional hackers (Bad Guy) who gains access to an information system for specific purposes such as espionage or fraud.



Examples of Assets Needing Protection

- Sales Profits
- Promotions
- Advertising
- Strategies
- Budget
- Forecasts
- Cardholder information
- PIN

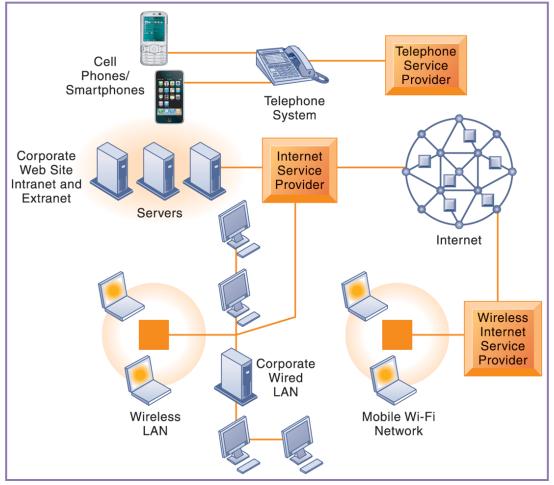


Examples of Threats

- People/Employee
- Hackers/Crackers
- Vendors
- System Failure
- Data Leakage
- Software Bugs
- Spyware
- Spy
- Terrorists

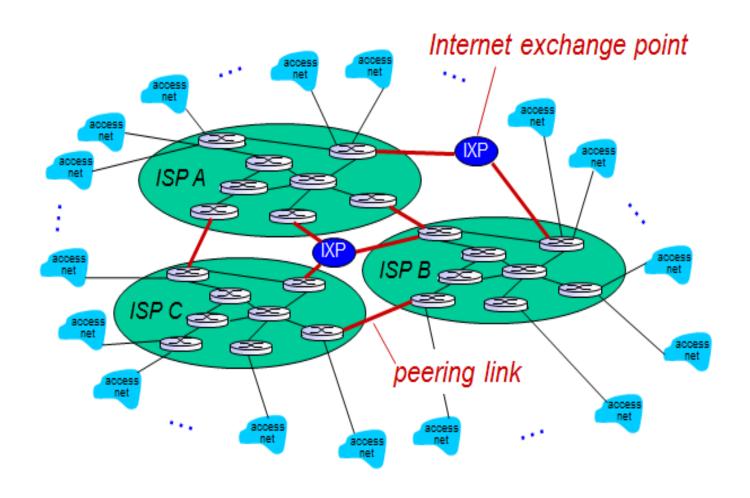


Telecommunications and Networking in Today's Business World





Basic Internet Infrastructure





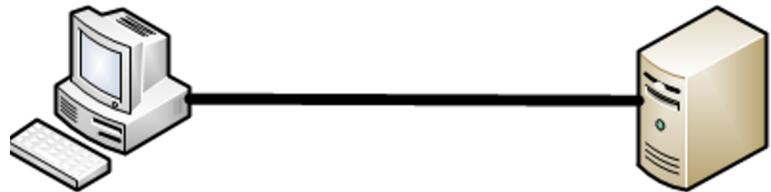
Application Architecture

- Determined by how functions of application programs are spread among clients and servers
 - Host-based Architectures
 - Server performs almost all functions
 - Client-based architectures
 - Client performs most functions
 - Client-server architectures
 - Functions shared between client and server



Host-Based Architecture

Client Server

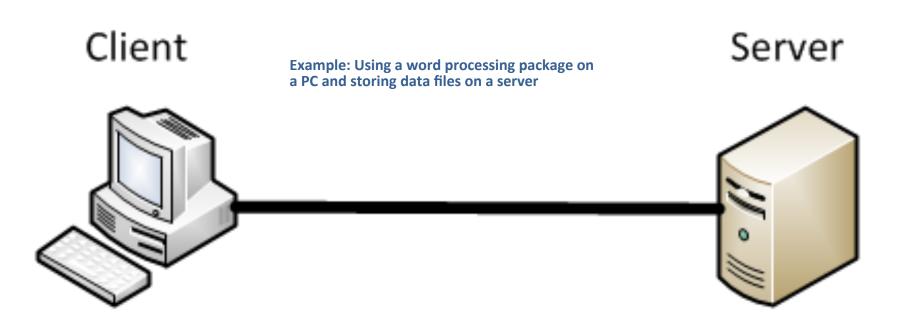


- -Client captures key strokes then sends them to the mainframe
- Client displays information according to the server's instructions

Presentation logic Application logic Data access logic Data storage



Client-Based Architecture

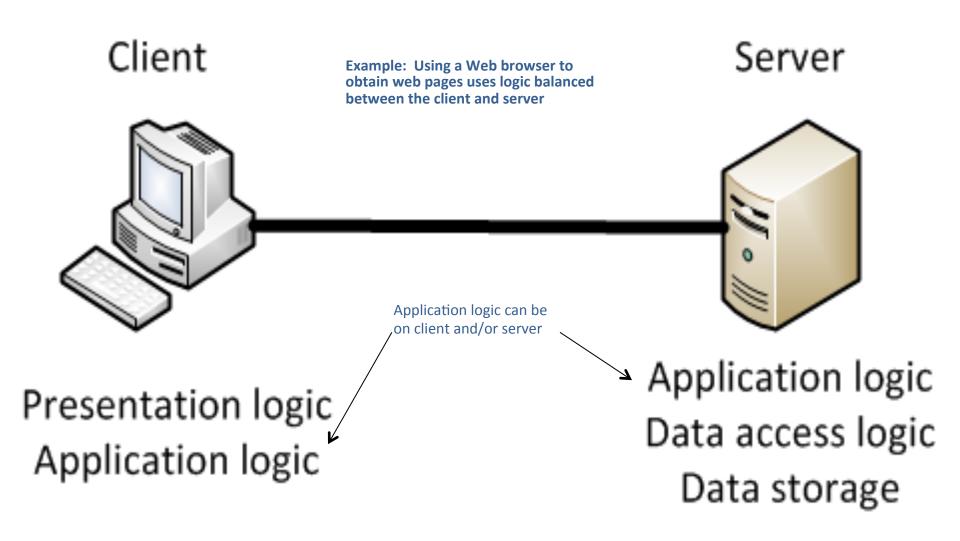


Presentation logic Application logic Data access logic

Data storage

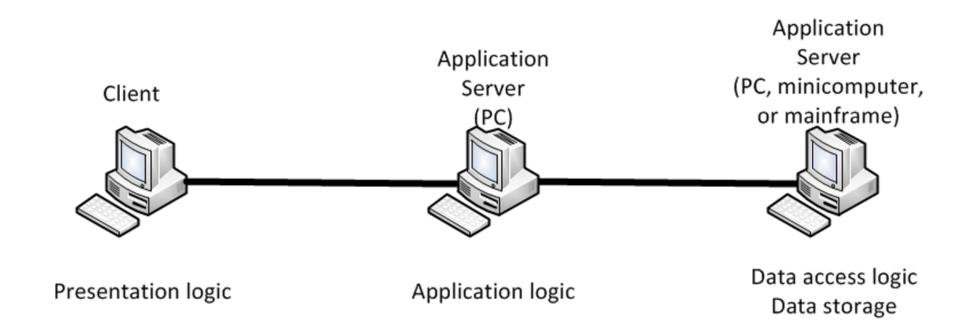


Client-Server Architecture



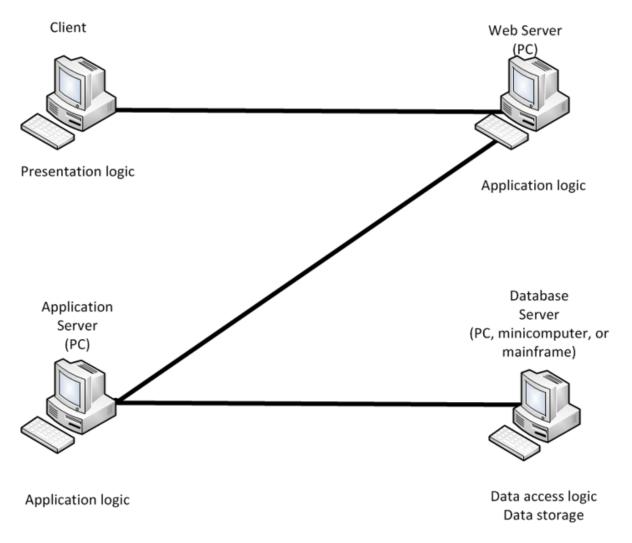


3-tier Architecture



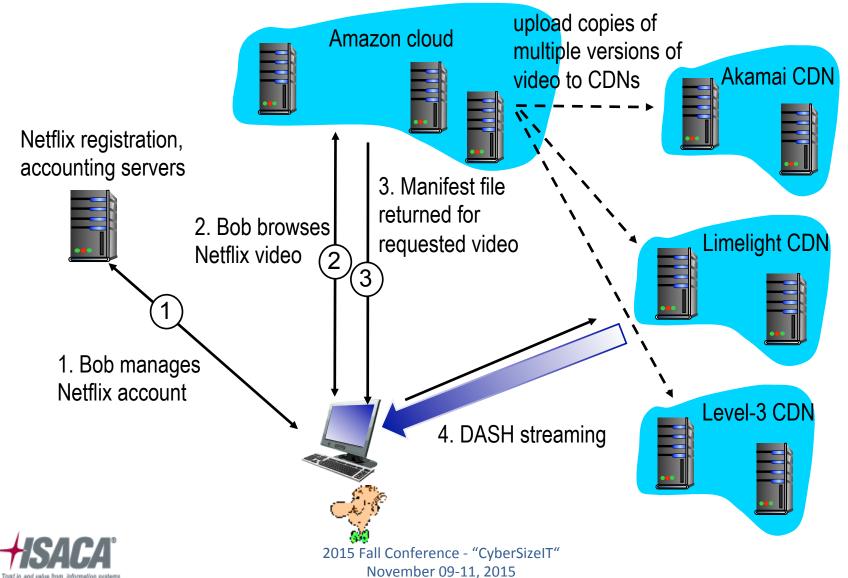


N-Tier Architecture





Case Study: Netflix



San Francisco Chapter

Defense-in-Depth Strategy

- People
- Operations
- Technology





Defense-In-Depth Solutions

- Vulnerability Management
 - Qualys
 - Tripwire nCircle
- Application Scanner
 - WebInspect
- Patch Management
 - Keseya
- Compliance Management
 - Agiliance
 - Archer Technologies



Defense-In-Depth Solutions (Cont'd)

- Enterprise Security Management
 - RedSeal
- Security Information and Event Management
 - Splunk
 - IBM Qradar
 - HP Archsight
- Network Security Monitoring Tool
 - NetWitness



Data Breach Investigation Report

- USSS, NHTCU, AFP, IRISS, PCeU and Verizon collected data based on VERIS (Verizon Enterprise Risk and Incident Sharing).
- DBIR is showing many facets for corporate data theft. (855 incidents, 174 million compromised record). Below, I have a few highlights.

WHO IS BEHIND DATA BREACHES?
98% stemmed from external agents (+6%)
4% implicated internal employees (-13%)
<1% committed by business partners (<>)
58% of all data theft tied to activist groups

HOW DO BREACHES OCCUR?
81% utilized some form of hacking (+31%)
69% incorporated malware (+20%)
10% involved physical attacks (-19%)
7% employed social tactics (-4%)
5% resulted from privilege misuse (-12%)



Data Breach Investigation Report (Cont'd)

WHAT COMMONALITIES EXIST?

79% of victims were targets of opportunity (-4%)

96% of attacks were not highly difficult (+4%)

94% of all data compromised involved servers (+18%)

85% of breaches took weeks or more to discover (+6%)

92% of incidents were discovered by a third party (+6%)

97% of breaches were avoidable through simple or intermediate controls (+1%)

96% of victims subject to PCI DSS had not achieved compliance (+7%)

WHERE SHOULD MITIGATION EFFORTS BE FOCUSED?

Smaller organizations

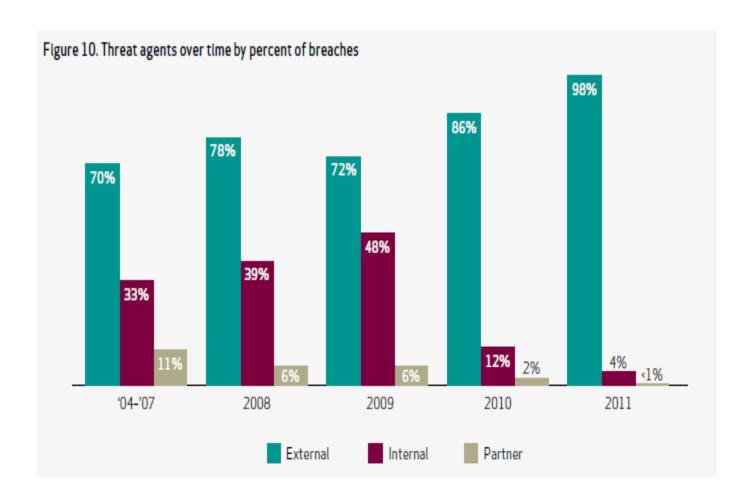
- ✓ Implement a firewall or ACL on remote access services
- Change default credentials of POS systems and other Internet-facing devices
- If a third party vendor is handling the two items above, make sure they've actually done them

Larger organizations

- Eliminate unnecessary data; keep tabs on what's left
- Ensure essential controls are met; regularly check that they remain so
- Monitor and mine event logs
- Evaluate your threat landscape to prioritize your treatment strategy
- Refer to the conclusion of this report for indicators and mitigators for the most common threats

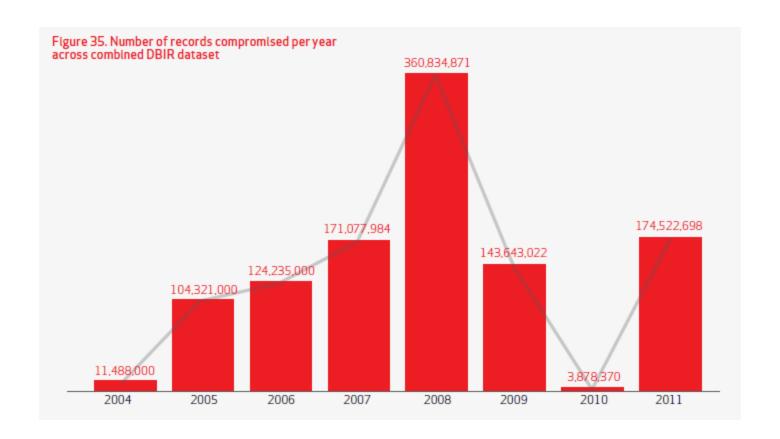


Data Breach Investigation Report (Cont'd)





Data Breach Investigation Report (Cont'd)





Four Types of Intruders

Script Kiddies

They have a limited knowledge of computer security. They simply cruise along the Internet trying to access any computer they come across.

Hackers

■ They break into computer networks because they enjoy the challenge and enjoy showing off for friends. Most of the time, they make little attempt to profit from their exploits.

Crackers

They are professional hackers who break into corporate or government computers for specific purposes such as espionage, fraud or intentional destruction.

Employees

■ These are employees who have legitimate access to the network, but who gain access to information they are not authorized to use.



The "Kill Chain " as a Cybersecurity Defense Tool

Phases of Intrusion Kill Chain

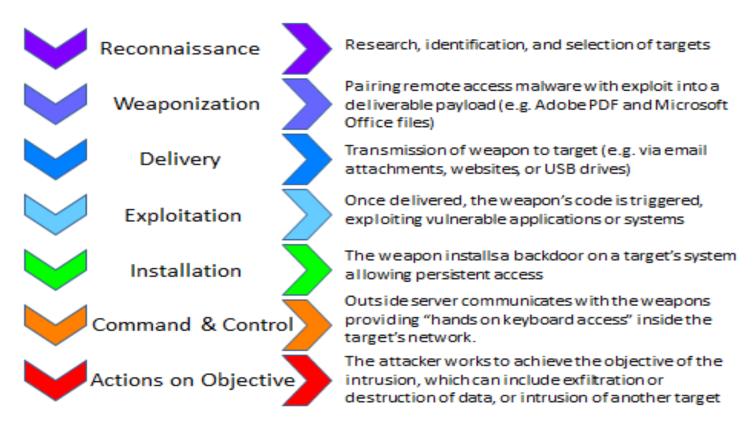
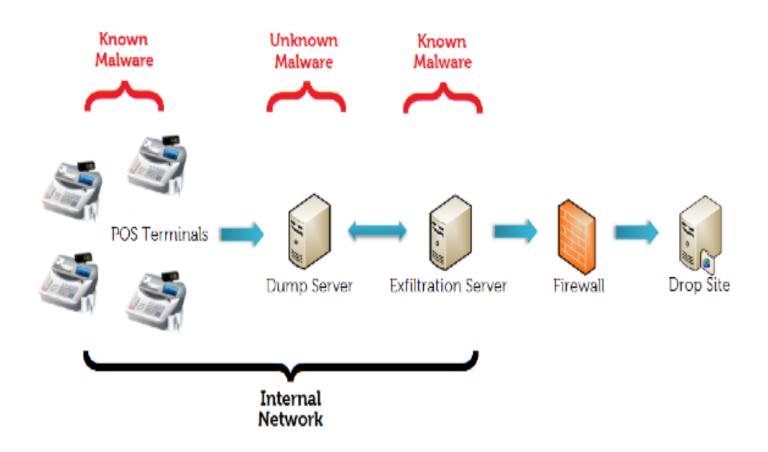


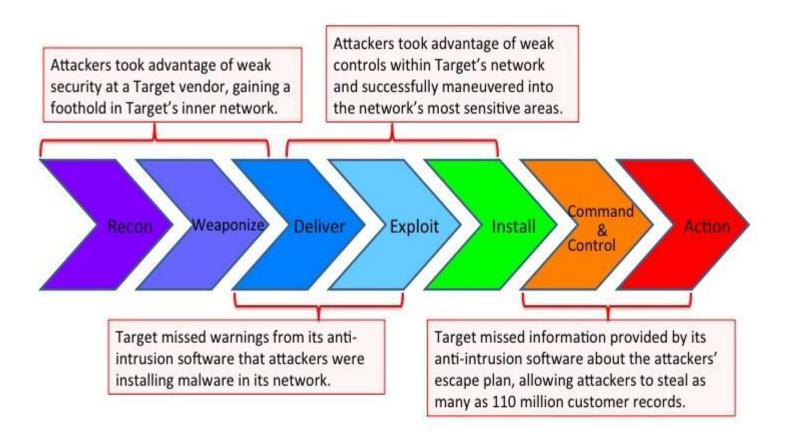


Diagram of Target's Data Exfiltration



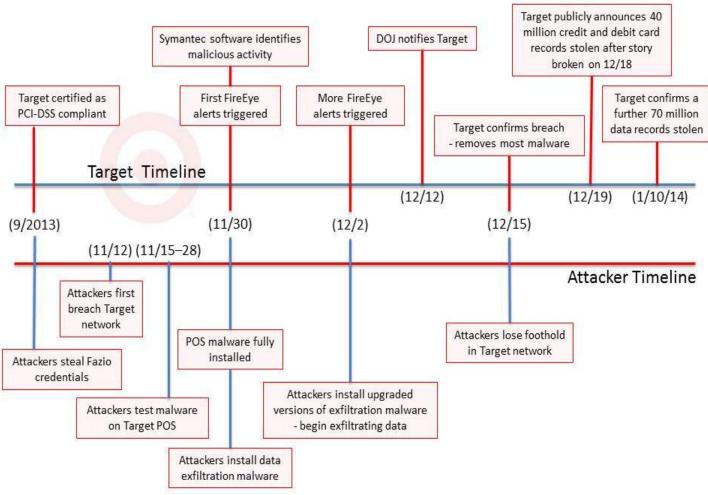


Target's Possible Missed Opportunities



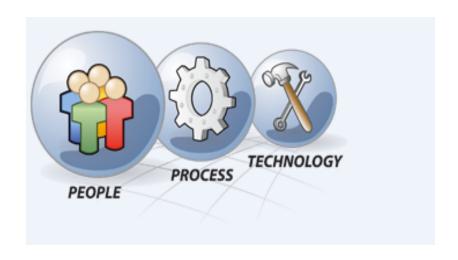


A timeline of the Target Data Breach





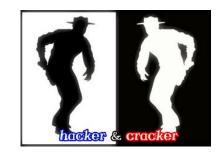
Security Breach Detection Challenges





Who is Winning the Cyber War?











Intelligence-driven Computer Network Defense

- A risk management strategy that addresses the threat component of risk, incorporating analysis of adversaries, their capabilities, objectives, doctrine and limitations
- Intelligence-driven CND requires a new understanding of the intrusions themselves, not as singular events, but rather as phased progressions
- In a kill chain model, just one mitigation breaks the chain and thwarts the adversary, therefore any repetition by the adversary is a liability that defenders must recognize and leverage
- If defenders implement countermeasures faster than adversaries evolve, the adversary must make more difficult and comprehensive adjustments to achieve their objectives.
- The effect of intelligence-driven CND is a resilient security posture



Courses of Action Matrix

Analysts must reveal indicators through analysis or collaboration, mature these indicators by leveraging them in their tools, and then utilize them when matching activity is discovered.

Table 1: Courses of Action Matrix

Table 1. Courses of Action Wattix								
Phase	Detect	Deny	Disrupt	Degrade	Deceive	Destroy		
Reconnaissance	Web analytics	Firewall ACL						
Weaponization	NIDS	NIPS						
Delivery	Vigilant user	Proxy filter	In-line AV	Queuing				
Exploitation	HIDS	Patch	DEP					
Installation	HIDS	"chroot" jail	AV					
C2	NIDS	Firewall ACL	NIPS	Tarpit	DNS redirect			
Actions on Objectives	Audit log			Quality of Service	Honeypot			



Key Takeaways.....

- The conventional controls are not sufficient to protect organizations from sophisticated cyber attacks.
- Effective information security program requires organizational support, competent people, efficient processes and selection of appropriate technology.
- The kill chain framework must be utilized by information security professionals in both public and private sectors.
- The kill chain is a systematic process to target and engage an adversary to create desired effects.
- Intelligence-driven computer network defense is a necessity in light of advanced persistent threats.
- The kill chain model provides a structure to analyze intrusions, extract indicators and drive the following courses of actions:
 - Intrusion reconstruction
 - Identify indicators of compromise
 - Automate asset management process
 - Educate IT staff about advanced threat vectors



Questions?

Ed Sadeghi, MS, MCSE, CNE, CISA, CEH, CTGA Sr. Security Engineer Walmart eCommerce ed.sadeghi@gmail.com 650-269-9742



References

The International Information Systems Security Consortium www.isc2.com

Data Breach Investigation Report www.verizonenterprise.com

Security – Wikipedia http://en.wikipedia.org/wiki/Security

Intrusion Kill Chain Framework http://www.lockheedmartin.com/

Business Data Communications and Networking - Dennis Fitzgerald

Disaster Recover and Planning: Preparing for Unthinkable, 3rd Edition – Jon William Toigo

Designing Network Security, 2nd Edition - Merike Kaeo Management Information Systems - Ken and Jane Laudon Security in Computing, 4th Edition - Charles P. Pfleeger

