

## COBIT 5 Process Assessment Model (PAM)

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Governance, Risk & Compliance – G21

### Session Abstract

This is an introduction to the newly updated ISO/IEC 15504 compliant, COBIT 5 Process Assessment Model (PAM). This model is the basis for the assessment of an enterprise's IT processes against COBIT 5. The assessment model is useful for identifying the enterprise' current state, setting targets for desired improvement, and recognizing progress in implementing the processes that support and enable excellence in strategic alignment, value delivery, risk management and resource management. Use of the COBIT 5.0 Process Assessment Model gives and evidence and standards based assessment of process capability.

### Target Audience

Those who will be involved with enterprise-wide implementation of IT Governance with COBIT 5. Those implementing or improving processes within IT, including IT Service Management processes (ITIL), Architecture processes (TOGAF), Project/program/portfolio management Processes (PMBOK/Prince2/Val IT), Risk Management (RiskIT), Balanced Scorecard, or compliance programs such as for SOX, HIPAA or PCI.

### COBIT Objectives

COBIT 5 and Implementing and Improving IT Governance with COBIT 5.

### Speaker Bio

**Debra Mallette**, CGEIT<sup>®</sup>, CISA<sup>®</sup>, CSSBB (ASQ Certified Six Sigma Black Belt), and Managed Change<sup>™</sup> Master, is an early adopter of COBIT for implementing IT Governance. Having used the COBIT 3 Maturity Model, written ISACA/ITGI's SEI CMM to COBIT 4.0 and SEI CMMI to COBIT 4.1 mapping papers, and serving on the COBIT 5. Development Group, she was asked to serve as an expert reviewer for the COBIT 4.1 and COBIT 5 Process Assessment Method (PAM). She has previously been a certified SEI CMMI assessor and ISO TickIT qualified.

Debra has been working with quality management systems, systems of internal control, process performance measurement, monitoring, and improvement programs throughout most of her career. She is an ISACA certified instructor for Implementing and Continuously Improving IT Governance, V3.0, as well as Introduction to COBIT 5. Past President of ISACA San Francisco Chapter, for her day job, she's an ITIL Service Management Process Consultant Specialist in Kaiser Permanente's 5000 person-strong IT organization serving the largest and original Health Maintenance Organization in the United States.