Serving IT Governance Professionals

SAN FRANCISCO CHAPTER

LOCAL AREA NETWORK

THIRD QUARTER 2008



PRESIDENT'S

MESSAGE

San Francisco Chapter



Kevin Fried CISA, PRESIDENT

MANY IMPROVEMENTS LEAD TO ANOTHER YEAR OF CHAPTER GROWTH

Another successful year...

Our San Francisco Chapter has brought to a close another very successful year. Once again, the tireless efforts of our Executive Committee, Directors, Committee Chairs and volunteers have resulted in the further growth and development of our Chapter.

When I began my role as Chapter President, my goal was to build upon the tremendous success that we've experienced over the past several years. With the support of our dedicated and experienced leadership and volunteer team, we were able to achieve this goal. This year, our Education Committee pulled together an outstanding program of monthly sessions that included a wide range of topics to meet our membership's needs. These sessions included everything from Sarbanes-Oxley for IT Auditors, to Leading Practices for IT Risk Assessment, to Privacy and Vulnerability Management. We received very positive feedback on our education program, and we plan to carry that momentum into the new year.

This year, our Chapter also hosted the Western Region President's Council Meeting (PCM). Again, numerous individuals from our leadership and volunteer team stepped up to create a terrific agenda and very successful event. I received glowing feedback on the event and our team's efforts from many of the participants at the conference.

In addition to providing opportunities for our members to continue their professional development, our leadership team focused on continuing to improve the Chapter's infrastructure and processes to support and invest in our membership. One great example of these improvements is the new event registration and payment system that was implemented during the year. This new system and the related processes have improved our ability to effectively and efficiently administer our events, and has made the process of registering more efficient and user friendly for our membership.

While we've made tremendous progress this year, there is still much to be done as we look toward the future and the continued development of our Chapter. Knowing this, I would encourage our membership to get involved. There are numerous opportunities to volunteer for a variety of roles and events in the Chapter. With the continued support of our membership and volunteers, I am confident we are going to remain one of the most successful ISACA Chapters.

So as I close out my year as Chapter President, I'd like to thank our chapter leadership team, volunteers, and members for making the past year a tremendous success. I am honored to have served as the Chapter President and am excited to continue my role in support of the next group of Chapter leaders.

Kevin Fried, CISA PRESIDENT

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The San Francisco Chapter of ISACA proudly presents the 8th annual...

SF ISACA 2008 Fall Conference//09.22.08-09.24.08

Elect to Advance

Career Knowledge Connections

About the Keynote Speaker:



Dr. Moira Gunn

Dr. Moira Gunn is best known as the host of *Tech Nation* and *BioTech Nation*, heard nationally on *NPR Talk* and *NPR Now*, the National Public Radio channels on

Sirius Satellite Radio, as well as numerous other venues worldwide, including iTunes and ITConversations.

While her interviews and commentaries target a broad audience, her technical credentials speak to more technically-focused audience. After a career at NASA in large-scale computational systems, and as a consultant for such companies as Intel, IBM and Lockheed Martin, Dr. Gunn is today the Director of Information Systems and Security Programs at the University of San Francisco. Specifically designed for working adults and offered at all four of USF's regional campuses in addition to the main San Francisco campus, these programs offer a special emphasis in Information Security within the Master's degree in Information Systems.

Dr. Gunn is a member of the Advisory Board of the Trusted Computing Group, and has advised Intel and Microsoft on next-generation trust issues and architecture. She also serves on the Dean's Science Advisory Council at Purdue University and the Department of Mechanical Engineering at Stanford. A former NASA scientist and engineer, Dr. Gunn holds a Ph.D. in Mechanical Engineering from Purdue University, where she also earned a Masters degree in Computer Science.

In the area of trust, Dr. Gunn's focus has primarily centered on the growing global data landscape, the emergent issues surrounding DNA and other biological information, and the perceptions of the consumer. Dr. Gunn's book, *Welcome to BioTech Nation: My Unexpected Odyssey into the Land of Small Molecules, Lean Genes, and Big Ideas*, has been named to "Best Science Books of 2007" by the Library Journal.

The SF ISACA Fall Conference is the premier education event for Information Systems Audit and Information Security professionals in Northern California. Last year's event drew nearly 200 IS Audit and Security professionals and we are expecting higher levels of attendance this year.

Priced at \$500 (member early-registration rate), roughly 1/3 what many similar conferences charge, the SF ISACA Fall Conference represents Northern California's best educational value for IS Audit and Security professionals.

The 2008 SF ISACA Fall Conference features four tracks:



Core Competencies: Focused on teaching the IT Audit basics. Target audience: New IT Auditors, financial auditors wanting to know about IT auditing, and non-IT auditors (e.g., IT Operations & Security Personnel) wanting to know about IT auditing. Includes a wide variety of introduction sessions on CobiT, User Administration, Change Management, ITIL and CAATs.



Strategies & Techniques: Builds on the basics. Target Audience: Anyone wanting to know more about the strategies, techniques, and tools used in IT Auditing. Covers topics on planning, executing audits and communicating audit results. Focus areas include fraud detection, wireless security and Vista and ISO trends and directions.



Compliance & Governance: Various topics regarding compliance and governance that will range from intro courses to in-depth thoughts and guidance. Target Audience: Anyone wanting to know more about how compliance and governance impact their organizations and their audits.



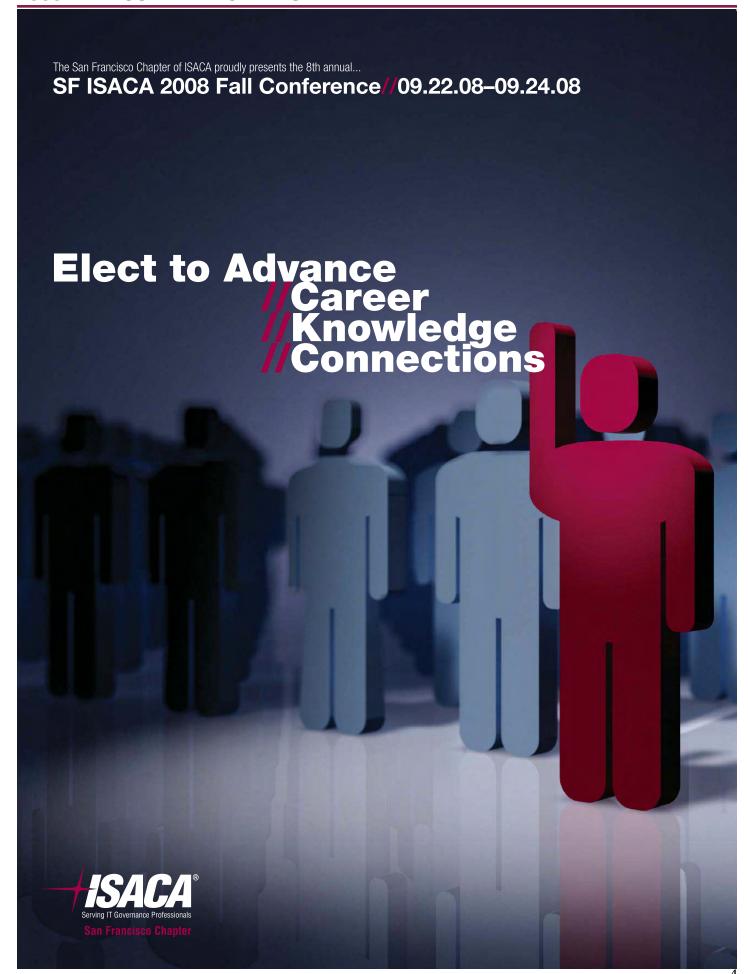
In-Depth Technical: Longer courses (typically day-long) that dive deep into technical topics, usually involving demonstrations. Target Audience: Intermediate to Advanced IT Auditors.

In addition to the educational sessions, the 2008 SF ISACA Fall Conference will also feature an **Exhibitors Hall** and **Exhibitors Lunch** on Tuesday, September 23 where you can learn more about the products and services of the firms that help sponsor the conference. This will allow attendees to visit with vendors serving the industry. Look for updates on our web site at: **www.sfisaca.org**. The registration and payment system will be open in June. **Make your plans to attend today!**



Conference Schedule

Monday, September 22, 2008	Core Competencies	Strategies & Techniques	Compliance & Governance	In-Depth Technical	
7:15 am to 8:45 am	our competences	Registration and Breakfast			
8:45 am to 10:00 am	Total				
10:00 am to 10:15 am	Welcome and Keynote: Dr. Moira Gunn Networking Break				
	Cassian C11/10			Consist T1	
10:15 am to 11:45 am	Session C11/12 Intro to IT Auditing for the Non-IT Auditor Steve Shofner	Session ST11 Leveraging COBIT for More Effective Audits Debra Mallette	Session CG11 Convergence of Security & Compliance Stephen Spalding	Session T1 Windows Active Directory & Vista Rodney Kocot	
11:45 am to 1:15 pm		Luncheon			
1:15 pm to 2:45 pm	Session C11/12 (continued)	Session ST12 Planning & Executing Audits Christopher S. Chung	Session CG12 Enterprise Risk Management Scott Perry	Session T1 (continued)	
2:45 pm to 3:00 pm		Network	ing Break		
3:00 pm to 4:30 pm	Session C13 Intro to the COBIT Framework Mike Villegas	Session ST13 Communicating Audit Results Heather Honegger	Session CG13 IT Governance Steve Romero	Session T1 (continued)	
Tuesday, September 23, 2008	Core Competencies	Strategies & Techniques	Compliance & Governance	In-Depth Technical	
8:30 am to 10:00 am	Session C21 Intro to User Administration Brid Hughes Mick Coady	Session ST21/22 Auditing Unix Tho Tran Ismail Rahman	Session CG21 Overview and Current Trends with the Payment Card Industry (PCI) Standard Tia llori	Session T2 Hacking 101 Armando Bioc	
10:00 am to 10:15 am		Networking Break			
10:15 am to 11:45 am	Session C22 Intro to IT Security Melissa Bishop Sachin Maniyar	Session ST21/22 (continued)	Session CG22 Mitigating Risk with a Green Data Center Strategy Deborah Grove	Session T2 (continue <mark>d</mark>)	
11:45 am to 2:15 pm		Exhibition Fair & Luncheon			
2:15 pm to 3:45 pm	Session C23 Intro to Change Management Mark Lundin Steve Owyoung	Session ST23 Auditing & Detecting Fraud in IT Processes & Controls David Eikel	Session Session CG23 Federal Rules of Civil Procedure for Electronic Discovery Robert Schperberg	Session T2 (continued)	
3:45 pm to 4:00 pm		Network	ing Break		
4:00 pm to 5:30 pm	Session C24 Intro to IT Operations Art Klien	Session ST24 Wireless Network Security Charles Soesanto	Session CG24 Overview and Current Trends with ITIL Cassius Downs	Session T2 (continued)	
Nednesday, September 24, 2008	Core Competencies	Strategies & Techniques	Compliance & Governance	In-Depth Technical	
8:30 am to 10:00 am	Session C31 Intro to Automated Controls Oliver Petri Matt Hatch Jay Swaminathan	Session ST31 Top 5 Industry Audit Issues (Panel Discussion) Todd Weinman	Session CG31 Continuous Monitoring Brad Ames (HP) Jessica Amezquita (HP) Erik Jonte (Google)	Session T3 Infrastructure Vulnerabili Assessment Derek Koopowitz & Team	
10:00 am to 10:15 am		Network			
10:15 am to 11:45 am	Session C32 Intro to ITIL Framework Cassius Downs	Session ST32 Windows Server 2008/ Windows Vista SP1 Don Hester	Session CG32 Regulation versus Reality Paul Poteete	Session T3 (continued)	
11:45 am to 1:30 pm		Luncheo	n Speaker		
1:30 pm to 3:00 pm	Session C33 Intro to Computer-Assisted Audit Tools (CAATs) Jonathan Shipman	Session ST33 Overview and Current Trends with the ISO27000 Series Security Standard Mike Villegas	Session CG33 Intro to Data Security & Privacy Neal O'Farrell	Session T3 (continued)	



The SF ISACA Chapter would like to thank the following organizations for their support and contributions for the 2008 SF ISACA Fall Conference:

Platinum Sponsor



Gold Sponsors







Silver Sponsors







Fun, business highlights of Chapter All-General Meeting

Recognition awards, good food and drinks, raffle prizes and networking among chapter members highlighted the Chapter's annual All-General Meeting (AGM), held July 17 at the Hotel Nikko in San Francisco.

In addition to the fun that is an important part of the AGM, outgoing Chapter President Kevin Fried tended to business with a state-of-the-chapter address in which he emphasized the continual growth of the chapter in membership and enhancements to processes such as elections, event registrations and surveys.

Other Chapter business conducted was the announcement of this year's election results, made by Election Committee members Bill Davidson and Debra Mallette. The highlight of the election results is the introduction of new Chapter President Conny Cheng, who also addressed the meeting attendees with her goals for the Chapter in the 2008-2009 year.

Chapter leadership for 2008-2009 announced at the AGM are:

President Conny Cheng 1st Vice President Vikram Panjwani 2nd Vice President Steve Owyoung Secretary Al Lavassani Treasurer Tim Stapleton Past President Kevin Fried Director (year 1) Mary Lee Director (year 1) Debra Mallette Director (year 1) Heather Ouellette Director (year 1) Steve Shofner Director (year 2) Todd Weinman Director (year 2) Christina Cheng Director (year 2) *Open*	
Director (year 1) Steve Shofner Director (year 2) Todd Weinman Director (year 2) Christina Cheng	
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Director (year 2) Christina Cheng	
Director (year 2) Christina Cheng	
Director (year 2) Christina Cheng	
Director (year 2) *Open*	
Academic Relations Committee Simi Sohi	
CISA Workshop Coordinator Vikram Panjwani and Jim Lucas	
CISM Workshop Coordinator Christina Cheng	
Communication Committee Paulina Fraser and Steve Owyoung	
Education Committee Heather Ouellette and Thej Mehta	
Fall Conference Tim Stapleton and Steve Shofner	
CISM Workshop Coordinator Christina Cheng Communication Committee Paulina Fraser and Steve Owyoung Education Committee Heather Ouellette and Thej Mehta Fall Conference Tim Stapleton and Steve Shofner Membership Committee Steve Owyoung and Mike Nelson	_
Volunteer Committee Chair Kenny Cheng	
Web Master Mike Nelson	

Below is a list of award recipients at the AGM.

Conny Cheng

First Vice President

Fall Conference Committee Nominations Committee

Tim Stapleton

Second Vice President

Fall Conference Committee Chair

Nominations Committee

Ashok Kumar

Secretary

Fall Conference Committee

Sandy Lee

Treasurer

Fall Conference Committee

Mike Nelson

Fall Conference Committee Chair

Webmaster

Steve Shofner

Fall Conference Committee Chair

Steve Owyoung

Communications Committee Chair

Fall Conference Committee

Jason Kobus

Education Committee Chair CISM Workshop Chair

Mary Lee

Education Committee Chair Fall Conference Committee

Todd Weinman

Director

Fall Conference Committee Chair

Nominations Committee

Simi Sohi

Academic Relations Committee Chair

Vikram Panjwani

Director

CISA Workshop Chair Fall Conference Committee

Jim Lucas

CISA Workshop Chair

Christina Cheng

Director

Membership Committee Chair

CISM Workshop Chair

Beverly Davis

Director

Membership Committee Chair

Christopher Ng

Volunteer Committee Chair

Bill Davidson

Director

Election Committee

Debra Mallette

Director

Election Committee

Lisa Corpuz

Director

Neil Canlas

Student Chapter President

David Chan

Student Chapter Membership Vice

President

Victor Ha

Student Chapter Professional

Development Vice President

Nimisha Bhakta

Student Chapter Administration Vice

President

Shabnam Natasha Amiri

Student Chapter Treasurer

General Awards went to:

Brenda Roberts, Clyde Valdez, Doreen Lew, Kathleen E. Arnold, Mike Hayashi, Paulina Fraser, Thomas Chimento, Anna Chan, Danielle Laversin, Fabian Gonzalez, Frank Kong, Lily Kalmes, Marcia Arrow, Maura Jones, Susan Klat, Heather Ouellette, Jonathan Shu Carina Ruiz, Atif Manzoor, Thej Mehta, Sahar Shayesteh-Mehr, Hal Looby, Mark Landis (SFSU), Grigory Barbachov, Victor Chan, Sandhya Raghava, Harshul Joshi, Al Lavassani, Susanna Cuan (Hotel Nikko), Frank Biafore and Tim Sauer.

December 2007 Top Scorers were:

CISA		CISM
Timothy Fitzgerald, CISSP	1	Joseph Grabowski, CISSP
Karthikeyan Gourisankaran, M.S.	2	John Kaberna
Dana Aghai Yazdy, CPA	3	Martin Torrella, CISA



Lisa Corpuz, left, is among the many raffle winners at the AGM while Conny Cheng and Kevin Fried applaud Lisa's good fortune.

Jim Lucas, left, congratulates Will Santos for earning the CISA and receiving the CISA pin at the AGM.



Christina Cheng,
left, and Juan
Rivera strike a
pose after Rivera
was recognized for
attaining his CISM
and receiving his
CISM pin at the AGM.





Chapter presidents past and present from left to right, Kevin Fried, Mike Nelson, Doug Feil, Conny Cheng, Christina Cheng and Bill Davidson.

EDUCATION OPPORTUNITIES / SECUREWORLD 2008

Chapter Education to be as exciting in 2008-2009 as it was this year

As we wrapped up the 2007-2008 year of education sessions, we reflected on a number of exceptional speakers who had outstanding topics that exceeded the goals and objectives of our Chapter's mission statement.

The luncheon sessions were well attended, and received good participation and feedback from the attendees. These sessions covered topics such as IT Risk Management, Threat & Vulnerability Management, Identity Management, Closing the Loop between Audit Finding & Strategic Actions and Wireless Security. The full-day courses covered the topics of Hidden Secrets of IS Auditors, Auditing EKMI, and a joint session with the Silicon Valley Chapter in a CobiT Convention.

Next year promises to be another exciting time for Chapter education, so stay tuned.

SECUREWORLD 2008

BAY AREA SECUREWORLD, September 10-11 at the Santa Clara Convention Center.

ISACA Members are offered a \$60 discount off the \$195 two day conference pass which includes access to the Conference Sessions, Keynotes, Lunch, Exhibits, Open Sessions and 12 CPE Certificate of Attendance.

ISACA Members receive a special \$200 discount off the \$695 SecureWorld+ pass – register on-line and use code BYASAC8. SecureWorld+ Topics Include:

- Forensics as an Investigative Tool
- Practical Techniques for Reducing the Impact of Office POLITICS
- Conducting a Risk Assessment In 5 Days or Less
- Information Risk Leadership Strategy: Putting All the Pieces Together
- It's Blown-up: Incident Response Management

ISACA Members also receive complimentary admission to Keynotes, Expert Panels, Vendors Sessions and the Exhibit Floor. Register on-line OR on-site using code - BYASAC8

To register, go to - http://www.secureworldexpo.com/

MEMBERSHIP OPPORTUNITIES

SAN FRANCISCO CHAPTER MEMBERSHIP UPDATE

By Beverly G. Davis Membership Committee Co Chair

Membership in the San Francisco Chapter of ISACA is the best opportunity to experience a broad base of networking and professional development. Many of the education events are led by the professional team from our chapter. We are proud of this leadership and look forward to building a better chapter.

The chapter's membership statistics include:

• A membership count to-date: 867

• Increase from last month: 2.5%

• Increase from last year: 11%

In the past 90 days, the number of members transferring in and out broke even at 12. We lost 39 members through expired memberships. In all, we continue to gain newly certified members. Currently we added the following certifications:

- 4 CISM's
- 30 CISA's
- 2 GEIT's

Please join the Board of Directors in acknowledging those members who have accepted the challenge of gaining professional designations offered through ISACA!

To our new members and those of you receiving your professional designations welcome to the San Francisco Chapters. To those members who have supported the chapter throughout the years we say a very special thank you!

Pacific Gas and Electric Company-Senior IT Auditor Position

We need your energy! PG&E Corporation is an energy-based holding company that conducts its business principally through Pacific Gas and Electric Company, a public utility operating in northern and central California. The Utility provides natural gas and electric service to approximately 14 million people throughout its 70,000 square-mile service area. At PG&E, we recognize that our employees are the backbone of our success. It's the mix of talent, skill, enthusiasm, drive and team spirit that empowers our employees to deliver energy, today and tomorrow. This is your opportunity to join our team and make your contributions in an industry that is rapidly changing.

We are seeking a motivated team-oriented candidate for our challenging senior level IT auditor position in our San Francisco office. Internal Audit is tasked with assessing the risk management and control process of all aspects of the Corporation's activities. Auditors at PG&E have the opportunity to work on a wide variety of information technology and integrated audit engagements, including security, System Development Life Cycles (SDLC), data and project management.

The Internal Audit team consists of 30 auditors that are committed to excellence. We offer career growth opportunities, training, support for achieving certifications, and the opportunity to work in a Fortune 500 company.

As a Senior IT Auditor, you will be responsible for leading assignments with a broad scope and complexity in a team environment. The key aspects of the role include:a

- 1. Evaluating the adequacy of IT controls at PG&E Corporation and its subsidiaries. Performing risk assessments, developing and executing audit plans, ensuring management action plans address control weaknesses, and producing effective audit reports.
- 2. Planning, managing, directing, and reviewing the work of staff auditors.
- 3. Consulting with clients on matters related to internal controls.
- 4. Participating in creating the annual audit plan.
- 5. Providing feedback to staff auditors on audit performance and mentoring new members of the audit department

The Senior IT Auditor must be able to communicate effectively, lead client meetings, discuss issues, and report progress on work product. Additionally, the Senior Auditor must keep current with professional guidance and standards.

Essential/Required:

- * Thorough knowledge of business risk assessment.
- * Excellent planning, leadership, supervisory, and client relationship skills.
- * Excellent interpersonal communication and writing skills.
- * Bachelor's degree in accounting, MIS, computer science, or engineering.
- * Experience (5 10 years) in assessing IT risks and controls in the following areas:
 - Security
 - IT Project Management
 - Systems Development Life Cycle
 - Data Management
 - Technologies: Microsoft, UNIX, Cisco, Oracle, SAP, enterprise scale networks including perimeter controls

Desired:

- * Knowledge of COBIT, ISO 27000, ITIL, and COSO principles.
- * Certification: Certified Internal Auditor (CIA), Certified Information Systems Auditor (CISA), Certified Information Systems Security Professional (CISSP) or post graduate degree (MBA).
- * Auditing experience in a regulated utility.

Pacific Gas and Electric Company offers an exceptional compensation and benefits package including: matching 401(k), pension, short-term incentive plan, medical/dental/vision benefits, assistance with relocation costs, developmental opportunities, tuition reimbursement and a whole lot more!

Learn more about us by browsing our homepage at www.pge.com

About ISACA

With more than 75,000 members in more than 160 countries, ISACA® (www.isaca.org) is a recognized worldwide leader in IT governance, control, security and assurance. Founded in 1969, ISACA sponsors international conferences, publishes the Information Systems Control Journal®, and develops international information systems auditing and control standards. It also administers the globally respected Certified Information Systems AuditorTM (CISA®) designation, earned by more than 60,000 professionals since 1978; the Certified Information Security Manager® (CISM®) designation, earned by more than 9,000 professionals since 2002; and the new Certified in the Governance of Enterprise ITTM (CGEITTM) designation.

SAN FRANCISCO CHAPTER BOARD ROSTER 2008-2009

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San Francisco Chapter

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