

Session #C22

Presenters:	Ray Cheung and Biniam Debrezion
Presentation Title:	Introduction to Change Management
Abstract:	
<p>This is an introductory-level course designed to provide a high-level overview of Change Management. The following are the areas that will be covered</p> <ul style="list-style-type: none"> • Discuss types of changes in production environment • Discuss the Change Management Policies and Procedures and their requirements • Discuss implementing, evaluating and enforcing Change Management controls • Discuss the impact of weak Change Management controls • Discuss methods of detecting unauthorized changes 	
Target Audience:	
<p>This course targets any individual who is interested to understand the basic elements of Change Management. This may include</p> <ul style="list-style-type: none"> • IT Auditors • Production environment managers • Individuals who implement changes to production systems. 	
COBIT Objectives:	
<p>This course will addresses the following COBIT objectives:</p> <ul style="list-style-type: none"> • COBIT objective 2.1 (Internal Control Monitoring) • COBIT objective 2.2 (Major Changes to Existing Systems) • COBIT objective 3.4 (System Software Installation) • COBIT objective 3.6 (System Software Change Controls) • COBIT objective 4.10 (Segregation of Duties) • COBIT objective 5.12 (Promotion to Production) • COBIT objective 6.1 (Change Request Initiation and Control) • COBIT objective 6.3 (Control of Changes) • COBIT objective 6.4 (Emergency Changes) • COBIT objective 6.6 (Compliance with Policies, Procedures and Standards) • COBIT objective 11.6 (System Development Life Cycle Methodology for Major Changes to Existing Technology) • COBIT objective 6.7 (Software Release Policy) 	
Speaker Bio:	



San Francisco – 2007 ISACA Fall Conference Presenter Information

Mr. Cheung is a director in KPMG's Risk Advisory Services (RAS) practice located in San Francisco and has over 18 years of experience solving business problems by identifying control inefficiencies through implementation of technology and process improvements. Mr. Cheung has significant experience in providing independent Board and senior management level consulting services to improve client's technology risk management processes. He has served as acting Chief Information Officer for clients in carrying out all management responsibilities by leading a cross-functional project team. The responsibilities included change management, internal audit program planning, strategy alignment, IT outsourcing management, technology selection and implementation, and enterprise information security and privacy. Prior to joining KPMG, Ray was a Regional Director for BDO Seidman, a Vice President of the Technology Management Group at Visa International, and a Senior Manager with the Risk Consulting practice at Andersen.

Biniam is a senior associate in KPMG's Silicon Valley Advisory Services practice with over 10 years of technical experience using emerging technologies to resolve business problems. Mr. Debrezion is also experienced in evaluating existing system security weaknesses, identifying control gaps, and communicating better implementation control and security plan. His managerial and analytical skills include communication, analytical, and multitasking capabilities.