

# **Introduction to Security Auditing**

### San Francisco ISACA Fall Seminar

Carey Carpenter Deloitte & Touche Enterprise Risk Services

September 22, 2003

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### Agenda

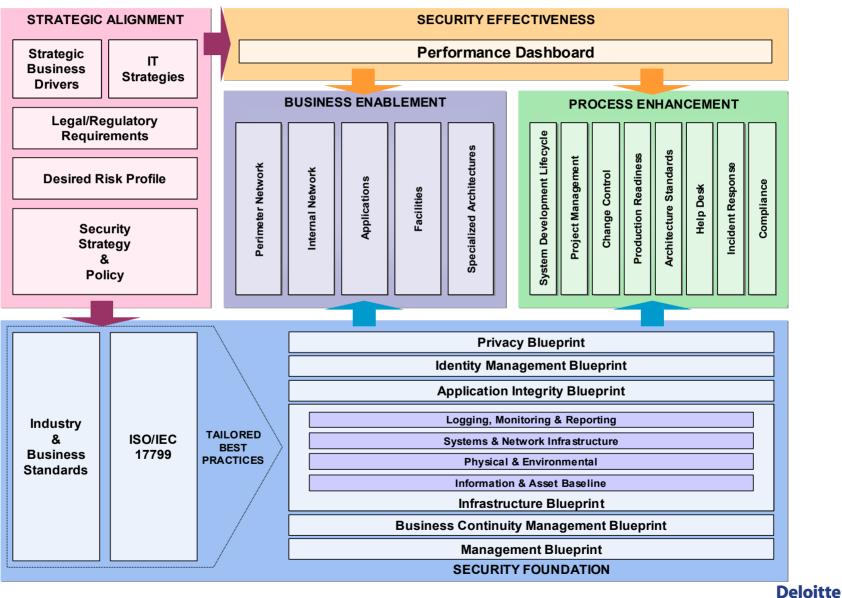
- Security Audit Areas
  - Security Strategy, Policies and Organization
  - User Access Administration
  - Secure Systems Development
  - Application, Database, Network and Operating System Security
  - Intrusion Detection / Prevention Systems
  - Emergency Response
  - Remote Access and Third Parties
  - User Awareness and Training
  - Physical Security
  - Legal and Regulatory Compliance

- Audit Considerations
  - Risk Based Audit Approach
  - Audit Program Development
  - Third Party Security Specialists

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# **Enterprise Security Architecture**





# Security Strategy, Policies and Organization

### Strategy

- Does the company have a security strategy?
- If so, does it appear to be appropriate?

### Security Organization

- Is there a separate security organization?
- Is it appropriately staffed with qualified resources?
- What is the reporting relationship? Is the level of authority adequate?

#### Policies

- Are policies formally documented and ratified?
- Are they current and comprehensive?
- Are they practical?
- Have they been implemented?
- Does they address all constituents (Management, Security, IT, Users)?



# Policies, Procedures, Standards and Guidelines

### Policy

- Management directive, mandatory in nature.
- Establishes a framework.

#### Procedures

- Steps or activities to be performed to achieve policy compliance.
- The "How To" of the policy.

### Standards and Baselines

- Typically relate to a specific technology.
- Generally should be followed, unless an exception is necessary due to a specific business need.

### Guidelines

- Recommendation activities or standards, usually optional but recommended.



# **Security Policies Reference**

- Information Security Policies Made Easy Version 9, Charles Cresson Wood
- ISACA Bookstore \$795.00 (ISACA Members)
- More that 1,360 already-written policies including:
- Web Pages
- Firewalls
- Employee Surveillance
- Digital Signatures
- Computer Viruses
- Encryption
- Contingency Planning
- Logging Controls
- Internet / Intranet
- Privacy Issues
- Outsourcing Security Functions

- Computer Emergency Response Teams
- Microcomputers
- Local Area Networks
- Password Selection
- Electronic Mail
- Data Classification
- Telecommuting
- Telephone Systems
- Portable Computers
- User Training
- Information Security-Related Terrorism

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# **User Access Administration**

- COBIT: Ensure Systems Security
- User Account Management Control Objective
  - Management should establish procedures to ensure timely action relating to requesting, establishing, issuing, suspending and closing of user accounts.
  - A formal approval procedure outlining the data or system owner granting the access privileges should be included.

#### Management Review of User Accounts

- Management should have a control process in place to review and confirm access rights periodically.
- Periodic comparison of resources with recorded accountability should be made to help reduce the risk of errors, fraud, misuse or unauthorized alteration.

#### Central Identification and Access Rights Management

 Controls are in place to ensure that the identification and access rights of users [and] system and data ownership are established and managed in a unique and central manner to obtain consistency and efficiency of global access control.

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COBIT *Control Objectives*, 3<sup>rd</sup> Edition, Information Systems Audit and Control Foundation (ISACF), July 2000.



# **User Access Administration**

### Common Control Concerns

- Informal, Decentralized or Fragmented Process
- User Roles Not Formally Defined
- Inadequate User Access Request Methods
  - Forms Are Too General
  - Requests and Approvals Not Be Documented
  - An Audit Trail Not Maintained
- User Termination Notification Processes Not Effective
- User Removal Processes Not Comprehensive
- Periodic Reviews Not Performed



# **Identity Architecture**

- Identity Management
  - Authoritative Source
  - Identity Repository (such as LDAP)
- User Provisioning
  - Providing Authorities to the Identities
- Access Management
  - Mechanism by which Users Gain Access to Provisioned Resources
  - Single / Reduced Sign-On
- Role Based Access Control
- Protection of Identifiers
  - Authentication Methods

"Identity Architecture", Steven J. Ross, *Information Systems Control Journal*, Volume 4, 2003.

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## **Secure Systems Development**

- New systems are developed and implemented in accordance with security requirements.
- Systems modifications do not degrade security compliance.
- Written policies and procedures should define responsibilities and requirements relevant to systems development.
- Software Capability Maturity Model
  - Based on the premise that the quality of a software product is a direct function of the quality of its associated software development and maintenance process.

The CISSP Prep Guide, Ronald L. Krutz and Russell Dean Vines, Wiley Publishing Inc., 2003.

- Security Organization and Internal Audit Participation
  - Can be Consultative or Assessment / Compliance
  - Can Occur throughout the Life Cycle
    - Pre-, Go-Live and Post-Implementation



# **Technology Based Security Controls**

- Logical Access Security Levels
  - Application
  - Database
  - Network
  - Operating System

### Common Control Objectives

- Only authorized users are granted access.
- Access is granted in accordance with assigned job responsibilities.
- User access rights are restricted to enforce an adequate segregation of duties.
- Advanced access rights and sensitive functions are appropriately restricted.
- Security parameters including password controls help to ensure that access is restricted to only authorized personnel.
- Information resources are protected (e.g. file and directory permissions).
- Security events are logged and monitored.



### **Intrusion Detection / Prevention Systems**

- Intrusion Detection Systems (IDS)
  - Signature Based Detection and Protocol and Behavior Anomaly Detection
  - Host-Based
    - Watches for processes inside the host and monitor log files and data for suspicious activity.
  - Network-Based
    - Examine characteristics of every packet that passes on the network.
  - Hybrid

### Intrusion Prevention Systems (IPS)

- Take an active role in preventing or responding to an attack.
  - Drop the Traffic
  - Shun (Block Traffic from an Attacker's Host can result in Denial of Service)
  - Terminate Process

"Intrusion Detection and Prevention: Security's One-Two Punch", Frank Huerta and Barry Cioe, and "The How and Why of Intrusion Detection and Prevention", Ray Stirbei, *The ISSA Journal*, August 2003.

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### **Emergency Response**

- Identify Suspicious Activities or Security Breaches
- Manage New Security Threats
  - Blaster Worm
- NIST Special Publication 800-61, Computer Security Incident Handling Guide
  - Organizing a computer security incident response capability
  - Establishing incident response policies and procedures
  - Structuring an incident response team
  - Handling incidents from initial preparation through the post-incident lessons learned phase



# **Remote Access and Third Parties**

#### Remote Access Control Objectives

- Authorization, Authentication, Logging and Monitoring
- Consider strong (2 Factor) authentication methods
- Consider limiting access capabilities to only selected information resources
- Ensure that controls are consistent for remote access

### Third Party Access

- 100% of Third Parties with Direct Access should be known and documented
- Written, signed contracts should establish security requirements
  - Unique User Ids for All Users
  - Appropriate Password Controls
  - Termination Notification and Removal Procedures
  - Limit Access to the Minimum Required (Principle of Least Privilege)
  - Design Controls to Monitor and Evaluate Third Party Activities



# **User Awareness and Training**

### Successful Security is Not a Technical Solution

- Users Must Be Aware of the Importance of Security
- Users Must Understand their Responsibilities
- It is a Cultural Challenge to View Security as a Business Enabler, Not an Inhibitor
- Control Environment / Tone at the Top / Senior Management Attitude

### Awareness and Training Life Cycle

- Design a Program
- Provide Targeted Training
  - Users
  - IT
  - Security Personnel
  - Management
- Raise and Maintain Awareness



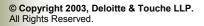
### **Physical Security**

#### Physical Access Is Restricted

- Buildings, Data Centers, Computer Rooms, Network and Telecommunications Equipment
- Personal Computers and Laptops

### Management Control Objectives

- Access Approval
- Access Logging and Monitoring
- Termination Notification and Removal Procedures
- Periodic Review





# Legal and Regulatory Compliance

### Legal and Regulatory Pressure is Increasing

- Sarbanes-Oxley
- HIPAA Privacy Regulations and Security Rules
- Gramm-Leach-Bliley Act
- California Security Breach Information Act (S.B. 1386)
- FDICIA Requirements



# **Risk Based Audit Approach**

### Perform an Entity Level Security Risk Assessment

- Company Objectives
- Security Threats
- Level of Vulnerability
- Areas of Highest Risk

#### Develop and Execute a Risk-Based Audit Plan

- Areas Identified as High Risk
- Areas of Emerging Risk
- Areas with Known Control Weaknesses
- Management Requests For Assistance

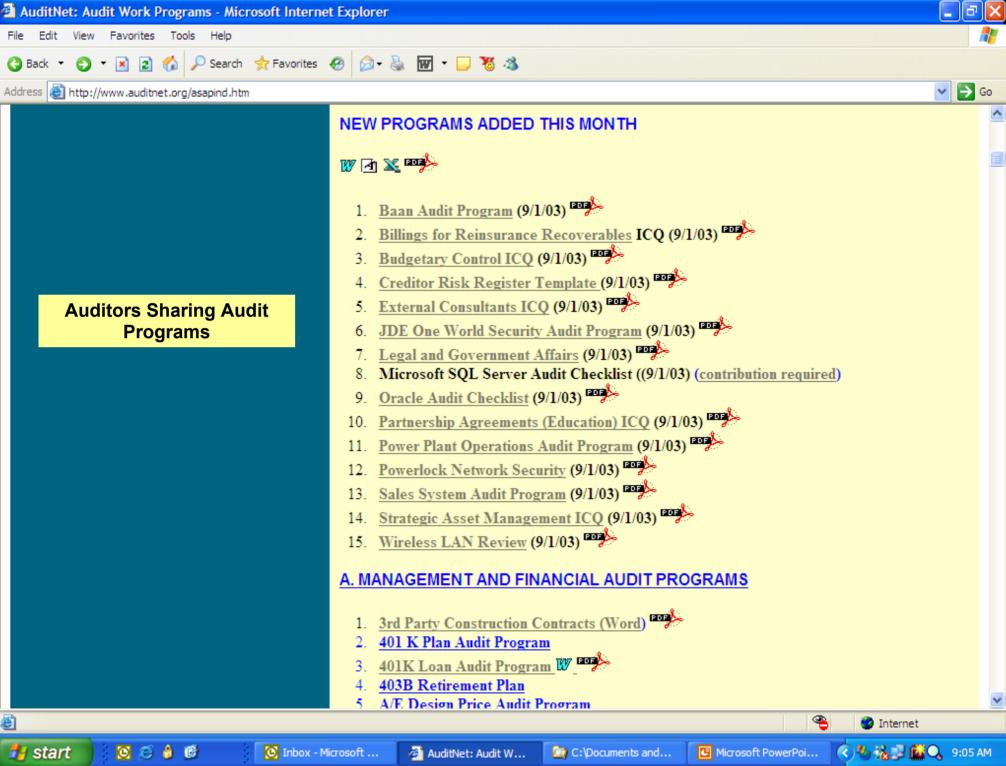
#### Continue to Monitor and Update the Risk Assessment

- Environmental and Organizational Changes



# **Audit Program Development**

- ISACF COBIT (Control Objectives for Information and Related Technology)
  - Management Guidelines
  - Executive Summary
  - Framework
  - Audit Guidelines
  - Control Objectives
  - Implementation Tool Set
- ISO/IEC 17799:2000 Information Technology Code of Practice for Information Security Management
- FFEIC Information Technology Examination Handbook InfoBase
- HIPAA Privacy Regulations and Security Rules



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News & Events - <u>Federal News</u> - Security Events	SP 800-48	Wireless Network Security: 802.11, Bluetooth, and Handheld Devices, November 2002	
Services For the: - <u>Federal Community</u> - <u>Vendor</u>		Adobe Acrobat .pdf file (1,050,853 bytes) Zipped .pdf file (797,896 bytes)	=
- <u>User</u> Links & Organizations - Academic	SP 800-47	Security Guide for Interconnecting Information Technology Systems, September 2002	
- <u>Government</u> - <u>Professional</u> - <u>Additional Links</u>		Adobe Acrobat .pdf file (745,484 bytes) Zipped .pdf file (516,275 bytes)	
General Information - <u>Site Map</u> - <u>Virus Information</u>	SP 800-46	Security for Telecommuting and Broadband Communications, September 2002	
Search CSRC		<u>Adobe Acrobat Reader file pdf</u> (3,869,074 bytes) <u>Zipped .pdf file</u> (2,207,382 bytes)	
Search Vulnerability Archive	SP 800-45	Guidelines on Electronic Mail Security, September 2002	
Enter vendor, software, or keyword		<u>Adobe Acrobat Reader .pdf file</u> (1,123,602 bytes) <u>Zipped .pdf file</u> (1,043,103 bytes)	
GO	SP 800-44	Guidelines on Securing Public Web Servers, September 2002	
		Adobe Acrobat Reader .pdf file (2,234,418 bytes) Zipped .pdf file (2,121,759 bytes)	
	SP 800-43	Systems Administration Guidance for Windows 2000 Professional	×
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# **Third Party Security Specialists**

### Specialist Knowledge of Specific Technologies and Audit Techniques

- Applications, Databases, Networks, Operating Systems
- Security Technologies Including Firewalls, IDS/IPS
- Attack & Penetration Vulnerability Assessments

### Use of Automated Assessment Tools

- Experience in Benefits and Risks
- Software Licensing Considerations



### **Selected Resources**

- Information Systems Audit and Control Association <u>www.isaca.org</u>
- IT Governance Institute <u>www.ITgoverance.org</u>
- SANS (SysAdmin, Audit, Network, Security) Institute <u>www.sans.org</u>
- International Information Systems Security Certification Consortium, Inc. <u>www.isc2.org</u>
- Auditors Sharing Audit Programs <u>www.auditnet.org</u>
- MIS Training Institute <u>www.misti.com</u>
- NIST (National Institute of Standards and Technology) Computer Security Resource Center <u>csrc.nist.gov</u>
- Federal Financial Institutions Examination Council's (FFIEC) <u>www.ffiec.gov</u>
- International Organization for Standardization <u>www.iso.org</u>
- HIPAA Final Privacy Rules www.access.gpo.gov/su\_docs/fedreg/a001228c.html
- The <u>CISSP Prep Guide</u>, Ronald L. Krutz and Russell Dean Vines, Wiley Publishing Inc., 2003.

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### **Contact Information**

Carey Carpenter Deloitte & Touche Enterprise Risk Services 50 Fremont Street San Francisco, CA 94105

Desk/Void	email 415.783.5290
Cellular	415.602.7605
Fax	415.783.9130
E-Mail	ccarpenter@deloitte.com